

HARNESSING SUSTAINABLE PARTNERSHIPS



STAKEHOLDER RELATIONS

OUR MANAGEMENT APPROACH

IOI defines key stakeholders as groups that our business may have a significant impact on or vice versa, and who have an interest in the way that we conduct business. We engage with stakeholders via multiple channels and follow these key principles with matters relating to stakeholders:



We also support:

- ✓ The United Nations Universal Declaration of Human Rights ("UDHR")
- ✓ International Labour Organisation's Fundamental Conventions
- ✓ United Nations Guiding Principles on Business and Human Rights
- ✓ Principles of Free and Fair Labour in Palm Oil Production
- ✓ United Nations Declaration on the Rights of Indigenous Peoples ("UNDRIP")
- ✓ United Nations Sustainable Development Goals ("SDGs")

IOI is highly ambitious in leveraging our unique approach to partnerships, as collaborations and partnerships are at the core of the Group's stakeholder engagement approach. We see partners as fundamental to our success as a business, and we believe that they are critical to developing working solutions to the challenges that the SDGs present. As such, IOI holds an active membership and remains as an active participant in the following:

- Roundtable on Sustainable Palm Oil ("RSPO")
- Malaysian Palm Oil Association ("MPOA")
- Responsible Care Programme under the Chemicals Industries Council of Malaysia ("CICM")
- International Sustainability & Carbon Certification ("ISCC")
- Malaysian Palm Oil Board ("MPOB")
- Prai Chemical and Gas Group under Federation of Malaysian Manufacturers ("FMM")
- High Carbon Stock Approach Steering Group Member ("HCSA")
- Malaysian Oleochemical Manufacturers Group ("MOMG")
- SEDEX: Supplier B Membership
- CSR Asia Strategic Partnership
- Fire Free Alliance ("FFA")
- ASEAN Oleochemical Manufacturers Group ("AOMG")
- World Resources Institute ("WRI") Global Forest Watch partner
- Palm Oil Traceability Working Group
- Carbon Disclosure Project ("CDP")
- Ecovadis Business Sustainability Ratings

Through our active participation in these associations, we are able to strengthen the means of implementation and revitalise the global partnership for sustainable development.

IOI also adheres to the Free, Prior and Informed Consent ("FPIC") principle in support of UNDRIP to ensure the indigenous communities' rights are protected. IOI's FPIC process is as follows:

How IOI conducts the FPIC process

