#### **Standing Together In Solidarity**

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# BERITA

The Official Newsletter of



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# ActNow.

Covid-19 pandemic that has killed over four million people so far. The numbers are not declining. While the world continues to tackle the global pandemic, we are also facing the second year where the world entered the race to zero emissions.

Since 5 June 2020 on World Environment Day, the Race to Zero was launched to bring together a coalition of net zero initiatives in the race to a zero-carbon economy to build a healthier, cleaner, safer future generations. It is the largest

We are facing the second year of the achieve zero carbon emissions by 2050 at the latest. But it is a goal that will not be attained if we do not start moving today. With less than four months left till COP26, the next annual United Nations (UN) climate change conference, in November 2021, the world is racing as fast as possible to achieve and deliver the goal of the Paris Agreement of limiting the global temperature rise to 1.5°C. UN Secretary-General Mr António Guterres said: "Rather than progress, we are moving farther away from our goals. And with the global and more resilient world for the temperature increase already at 1.2 degrees, we are on the verge of the

ever alliance bringing all nations to abyss." Turn to page 8 and 9 to see how you too can join the race to a better future by initiating small actions wherever you are.

## **IOI**myHome

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Turn to page 12 for more information.

**ZERO** interest

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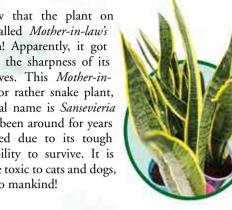




## A Challenge To Enjoy Nature

All plants have names, just like people do. Yet many of us are unaware of the names of many of the beautiful flowers, plants and wildlife that surround us.

Do you know that the plant on the right is called Mother-in-law's Tongues? Ouch! Apparently, it got its name from the sharpness of its sword-like leaves. This Mother-inlaw's Tongues, or rather snake plant, whose botanical name is Sansevieria trifasciata, has been around for years and has thrived due to its tough nature and ability to survive. It is known to be toxic to cats and dogs, but not to mankind!



Thanks to IOI Properties Group Berhad's (IOIPG) City Nature Challenge (CNC) 2021, a collaboration with environmental organisations, namely Sekitar Kita, Universiti Malaya's



(UM) Water Warriors and Iskandar Malaysia CNC, our nature enthusiasts were able to join people from all walks of life to find, observe and document plants and wildlife from their own backyards to parks and to the outdoors. The challenge, held from 30 April to 9 May 2021, was aimed at achieving IOIPG's Sustainability Goal

sustainable community that cares for nature.

IOI Corporation Berhad Corporate Group Insurance Administration You can view the observations at: Assistant Ms Rina Norbazura, who was the lucky First Prize winner, stirred her interest in nature and increased her knowledge as she identified the Mother-in-law's Tongues at IOI City Mall, in addition

Town Park

Team IOI making a nature observation at the Bandar Puteri Puchong Town Park in a visit with UM Water Warriors.

to the flora and fauna around her. Joining her were 226 observers and identifiers, who altogether managed to record 3,105 nature observations and identified 733 species using the iNaturalist app. The CNC also included virtual webinars which attracted of Caring for the Environment as it continues its efforts to create a 225 participants, a social media blitz and a digital toolkit

www.inaturalist.org/projects/ioi-properties-group-city-nature-

# IOIPG Inks Agreements With Marriott International



Together with Mr Lee are Marriott President, Asia Pacific – Excluding Greater China Mr Rajeev Menon (front row, left in pix), Vice President & Assistant General Counsel, Legal, Asia Pacific Ms Karen Eu (standing, left in pix), Area Vice President, Singapore, Malaysia & Maldives Ms Rivero Delgado (standing, middle) and Sonian Director. Hotal Dandstruckt. Asia Pacific Mr. Andrea Switz (standing, middle) and Sonian Director. (standing, 1eft in pix), Area vice Prestaent, Singapore, Ivialaysia & Ivialaives Ivis Rivero Deigado (standing, middle) and Senior Director, Hotel Development, Asia Pacific Mr Andree Susilo (standing, right in pix).

IOI Properties Group Berhad (IOIPG) has inked agreements with Marriott International Inc (Marriott) to manage both Palm Garden Hotel (PGH) and Putrajaya Marriott Hotel (PMH). PMH's existing franchise arrangement will be converted to a managed contract under the *Premium* brand, while PGH will be converted to the management of Marriott and will undergo a renovation before operating as a *Tribute Portfolio* hotel under the Marriott Bonvoy portfolio by the end of the year.

IOIPG Executive Vice Chairman Mr Lee Yeow Seng (front row, right in pix) said the agreement with Marriott is "in line with our business strategy of delivering excellence, creating value for stakeholders and developing sustainable communities. Our strong partnership with Marriott since 2002 with the opening of PMH augurs well for our stakeholders." Mr Lee further said that the Group's hospitality and leisure segment leverages its stable of world-class brand hotels to provide an excellent customer experience at the signing ceremony on 19 May 2021.

IOIPG is constantly finding alternatives to increase revenue, and consolidating its hotel operations. This is an effective way that will lead to better cost optimisation and improved operational efficiency. With this signing, Marriott will operate six hotels for IOIPG in Malaysia and China, including Le Méridien Putrajaya and Four Points by Sheraton Puchong as well as both the upcoming Moxy Putrajaya in IOI Resort City and the Sheraton Grand within the IOI Palm City mixed development in Xiamen, China.

## Positive Yields For ILHAM



showed an improvement in the foliar and soil nutrient levels as well as other parameters. A continuous fertiliser application and monitoring

is recommended to ensure

continued improvement and increased yields in the long

to distributing fertiliser to performing foliar and soil sampling exercise and more, the programme has been a committed and successful journey to support and benefit

initiating socialisation visits

On 24 February 2021, we sent a team from Bunge Loders Croklaan, IOI Research Centre and Fortuna to conduct a foliar and soil resampling exercise in Kampung Basai, Beluran, which is located in Sabah. Five farmers who have consistently applied fertiliser according to recommendations were selected for the interim exercise to monitor the progress of the programme. Foliar and soil samples were taken from their plantation plots to be compared with the samples that were taken back in March 2019 prior to the programme's implementation. We divided the team into two groups and efficiently completed the process by noon. Thereafter, the samples were taken to IOI Research Centre to be We are encouraged by the results which

The soil analysis showed an improvement in its pH and

Since becoming a member of BSR (Business for Social Responsibility) on 16 April 2021, IOI Corporation Berhad (IOIC) can leverage on the mission-driven nonprofit organisation's expertise to innovate, impact and create long-term positive changes on its seven core areas (climate change, diversity, equity and inclusion, human rights, inclusive economy, supply chain sustainability, sustainability management and women's empowerment).

BSR facilitated our first virtual Sustainability Consultation Forum (SCF) on 18 May 2021 with the attendance of 40 of IOI Group's senior leadership and management team including IOIC Group Managing Director & Chief Executive Dato' Lee Yeow Chor, Plantation Director Mr NB Sudhakaran, Group Head of Sustainability Dr Surina Ismail as well as 14 external participants from the Roundtable on Sustainable Palm Oil (RSPO), Malaysian Palm Oil Certification Council, Jabatan Tenaga Kerja and international brands. Core members from IOIC's Sustainability Advisory Panel (SAP) such as our esteemed Advisor to the RSPO Mr M R Chandran and Bunge Loders Croklaan were also present.

The SCF opened up a vast network to enable us to gather feedback and perceptions from external stakeholders on selected, complex sustainability issues as well as bottom-up feedback from our management and sustainability team. At this first SCF, discussions were centred on efforts to address the current labour challenges that are faced by IOIC and the palm oil sector in Malaysia with specific focus on 1) Responsible Recruitment Practices, particularly in Peninsular Malaysia, and 2) Legalisation, particularly in Sabah.

Following the successful SCF in May, we have completed and published a Summary Report, which includes key takeaways plus recommendations and action steps to address the two key issues that were raised. These include developing an industry code of conduct as well as a working group where industry players and stakeholders can contribute to ensuring a better understanding of the issues and development of solutions. You can view the report and the rest of the concrete action plans at: https://cutt.ly/zm3HW2v



## **Keeping Crime At Bay**

Impacting Lives
With BSR

(IOIPG) Bandar Puteri Klang are now living in a safer community thanks to the women residents who are now the eyes and ears of our Royal Malaysian Police. The township has been adopted in the neighbourhood.

enhance relations, get a better understanding of Goal of Developing Sustainable Communities.

The residents of IOI Properties Group Berhad's the community issues as well as work hand-in-hand with them to safeguard the safety of their families. homes and neighbourhood.

The effort forms a strong collaboration between by the police for its Taman Angkat AMANITA the Selangor Policewomen Contingent and the programme, which aims to curb and reduce crimes women to reduce crime rates. On 10 April 2021. IOIPG Chief Executive Officer Dato' Voon Tin Yow (second from right in pix) and IOIPG Dressed in less formal clothes, female officers, General Manager Mr Albert Lee together with who are the AMANITA team force or called Peace Klang Municipal Council President Dr Ahmad Lady, are tasked to engage with housewives and Fadzli Ahmad Tajuddin proudly launched the women in the township to connect with them, programme, which echoes IOIPG's Sustainability



Note

We are all united in a race against time in chasing zero emissions and zero infections. The Covid-19 pandemic and climate change are two global challenges that have become critical crises uniting humanity in a common thread of despair, fear and worry. The path to net zero is an extraordinary adjustment of life that requires changes and actions. Flip through the pages. Amid all the current anxiety, stress and uncertainty, you can still see a common burst of hope – from extending donations to feeding the needy to bringing buckets of joy to restoring earth to creating climate-friendly alternatives – we are all united globally in the spirit of togetherness.

## Together We Can Restore

Our Earth PROGRAM PENANAMAN

Over a billion people in 192 countries have participated in Earth Day activities every year since it was first held on 22 April 1970. This year, Pukin Palm Oil Mill (POM) launched a tree planting programn in line with Earth Day 2021's theme to Restore Our Earth, which focuses on natural processes, emerging green technologies and innovative thinking to restore our shaken world's eco-systems so that everyone can live in a healthy earth.

The green effort was held on 3 April 2021 in line with the Program Penanaman Pokok (Tree Planting Programme) that was initiated by the Department of Environment to inspire society to protect and conserve Mother Earth.

IOI Plantation Services Sdn Bhd (IOI Plantation) Mill Controller (Peninsular) Mr Mohamad Bin Hashim attended the event with Sustainability, Safety & Health Manager Mr Ravi Tony. The former also shared his wisdom on the importance of environmental conservation to all the participants during the

opening ceremony. A total of 25 tree species such as bonsai, longan and mango trees were planted around the mill's recreational garden by our mill personnel alongside Mr Mohamad and Mi Ravi to beautify and provide more greenery to the landscape.



o integrate tree planting into our annual practices in line with

IOI Plantation's commitment to

adopt more long-term sustainable business practices. Let us help to restore our earth y planting a tree in our garden, bringing reusable bags during shopping, making sure our waste goes to the right place, refusing



Mr Mohamad (right) along with Mr Ravi (centre) and Pukin POM Manager Mr Kali Muthu (left) launching the tree planting programme to mark the 51<sup>st</sup> Earth Day.

**Creating Fuel** Out Of Waste

Instead of using fuel oil, IOI Edible Oils Sdn Bhd and IOI Bio-Energy Sdn Bhd have used empty fruit bunches, fibres and palm kernel shells from our palm oil mills as the fuel source for our biomass boiler to generate steam and power. Recently, the current shortage of palm kernel shells created an opportunity to explore other sustainable alternatives.

We decided to collect old crops, fronds, leaves, dry coconuts, used papers and other waste materials as fuel for our biomass boiler. Besides putting the waste to good sustainable use, we are also reducing our carbon footprint, saving cost and decreasing greenhouse gas emission.

What an amazing discovery!





Staying Resilient To Climate Risks

Trucost **ESG Analysis** 

S&P Global

Climate change remains an ongoing risk despite the Covid-19 pandemic-related economic slowdown which did not slow down the climate change drivers and accelerating impacts. IOI Corporation Berhad (IOIC) understands the inherent economic risks associated with the low-carbon transition and continues to minimise the climate risks in its operations by engaging Trucost (which is part of S&P Global) to conduct a climate risk assessment. This assessment will follow the Taskforce on Climate-Related Financial Disclosure (TCFD) guidelines, and will assist us to become more transparent in our risks through the development of a mitigation and resilience plan that enables us to manage our risks.

On 27 May 2021, IOIC conducted a kick-off meeting involving the sustainability and finance teams and operational-level representatives. Subsequently, interviews and workshops with key management personnel will be scheduled from June till September 2021. This will assist us to identify and prioritise the risks that are associated with climate change, strategise and align them with our new reporting and disclosure frameworks to enable better management of risks and efficient response to stakeholders.

Banking On Feeding The Needy

households, old folks, students, single mothers, less-abled people and people who have lost their source of income during the pandemic experienced the spirit of giving from Putrajaya Marriott Hotel (PMH), Palm Garden Hotel (PGH) and Palm Garden Golf Club (PGGC) during the

Ramadan season.

Over 90 families consisting of underprivileged On 15 April 2021, each household of the native community of Kampung Sungai Ramal Luar in Kajang, Selangor received a bountiful food parcel that contained non-perishable goods such as rice, sugar, sweetened creamer and instant noodles as well as flour and canned food as a source to break their fast at the Pusat Aktiviti Rukun Tetangga Kampung Sungai Ramal Luar.

> PMH Assistant Director of Marketing & Communications Ms Azela Amir, PGH Manager Ms Lee Ai Meng, PGH Marcom Manager Ms Audrey Yap and PGGC Sales & Marketing Manager Mr KC Yum were welcomed by the Village Head Encik Taip Bin Kairi, Sungai Ramal Rukun Tetangga Area Head Tuan Haji Mohd Yazid Abdullah and other

were all thankful for the thoughtful Food Bank Programme that was initiated as part of a Corporate Social Responsibility effort to help the less fortunate put food on the table for their loved ones during this difficult time.



Day by day, the outbreak of Covid-19 in Malaysia continues to fluctuate on a worrying trend. Our frontliners have been working tirelessly to ensure our citizens are vaccinated. A group of volunteers from Le Méridien Putrajaya (LMP) decided to pay it forward by extending a gesture of appreciation to our Covid-19 frontliners.

On 25 June 2021, chefs from our Food & Beverage Department cooked up a storm in the kitchen to prepare delicious five-star lunch packs while our Sales Department personally handed the hearty meals to Qualitas Medical Group Sdn Bhd, one of the vaccination centres in Universiti Kebangsaan Malaysia. LMP Assistant Sales Centre Manager Ms Michelle Ko led a





zinc, calcium) to support your immune system. My manganese also works to strengthen your bones.

I can promote better digestion and improve your gut health.

I am packed with disease-fighting antioxidants to help fight inflammation

I am high in bromelain, which has anti-inflammatory properties, that minimises oxidative stress and helps to reduce inflammation due to

My bromelain can help your sore, stressed-out tissues and muscles get back on track after a strenuous exercise.

I am high in fibre so you can say goodbye to your constipation.

Good news

for pineapple more information, check out: enthusiasts!

Sagil Estate's MD2 pineapples will be ready for harvest from October 2021 onwards. For https://cutt.ly/Jm3JgJK



## #KitaJagaKita

Malaysians are proud of looking out for one another and this is exemplified by IOI Oleochemical Industries Berhad (IOI Oleo) during this Covid-19 pandemic. Our IOI Oleo colleagues recognised the need to help others and decided to donate hand sanitisers that were produced by the Quality Control Department to four schools.

The Malay proverb, berat sama dipikul, ringan sama dijinjing, which talks about going through thick and thin together, aptly enhances our government's slogan, #KitaJagaKita, that encourages fellow

Malaysians to take care of each other. The four schools, namely, Sekolah Kebangsaan Khir Johari (Prai), Sekolah Jenis Kebangsaan Tamil (Prai), Sekolah Jenis Kebangsaan Cina Chung Hwa 2 (Bagan) and Sekolah Menengah Sains Tun Syed Sheh Shahabuddin (Bukit Mertajam) each received 25 litres of the in-house hand sanitisers.

With the contribution of the hand sanitisers, the teachers hope to raise greater awareness on the importance of personal hygiene among students so that they avoid touching their face, eyes, nose and mouth.



## Yayasan Standing Together In Solidarity William Stranding Together In Solidarity

After more than a year of battling the Covid-19 pandemic, the renewed wave of infections continues to overload our healthcare resources and intensive care capacity at our public hospitals. Malaysia's main Covid-19 facility, Selangor-based Sungai Buloh Hospital, which accepts Stage Four and Five patients or complex Covid-19 cases, is almost full and requires much-needed

Yayasan Tan Sri Lee Shin Cheng (Yayasan TSLSC) is committed to extend a helping hand, especially during challenging times like this. Yayasan TSLSC Executive Director Datin Joanne Wong (left in pix) visited the hospital on 11 June 2021 to hand over life-saving medical equipment worth RM100,000 to Sungai Buloh Hospital Director Dr Kuldip Kaur (second from right in pix). The equipment consisted of two units of central patient monitoring systems, four units of oxygen ventilators and 50 units of medical beds.

The donation supports Tzu-Chi Foundation Malaysia's Solidarity Fund, which was set up in response to the urgent needs of our public hospitals and healthcare professionals who are battling Covid-19 on the frontlines.



frontliners as we join hands to win this uphill battle against Covid-19

All Fired Up With Passion



Each ERT member is trained to be prepared for and to respond to emergencies and disasters quickly and without hesitation.

Squatters from Kampung Sundang Laut, Batu to address the fire was all due Sapi, Sandakan were left dismayed when a fire to their passion and trainings razed through their homes in an early morning which had equipped them for such on 21 April 2021. But luckily, the blaze was a moment brought under control after more than an hour at 9:17 am by the Sandakan Zone Fire & Rescue Department with the help of the Emergency Response Team (ERT) from IOI Edible Oils Sdn Bhd (IOIEO), IOI Bio-Energy Sdn Bhd (IOIBE) and the villagers.

A total of 16 ERT members rushed to the hose-nozzle assembly, fire extinguishing, scene, which was merely 2 to 3 km from Iron Man challenge, first aid treatment and IOIEO and IOIBE, to assist in putting out self-contained breathing apparatus (SCBA)

the fire, protecting the villagers and helping challenge. All these challenges fully emulate to salvage their belongings from their homes. the Fire & Rescue Department's standards. In Their swift, effective and immediate response addition, the ERT members have constantly trained themselves through annual fire drills.

Thanks to the co-operation of everyone in issuing speedy and rapid emergency response, no injury or fatality occurred. Together, 100 houses in the village were saved from being destroyed. A total of 53 houses were affected and 350 victims have since been moved to a Temporary Evacuation Centre at the Batu Sapi's Housing Project multi-purpose hall.

The members recalled how they had persisted

in organising an inter-departmental ERT

competition on 20 and 27 March 2021 despite

the Covid-19 pandemic. They were gauged

on their emergency response through fire-

fighting challenges such as fire hydrant-canvas

Trust and integrity are essential in an ERT that relies on teamwork and dedication of each member.



It is great to see the children so

# Early Raya Cheer For The Underprivileged

Though Malaysians celebrated a sombre Hari Raya this year in view of the Covid-19 movement restrictions, IOI Properties Group Berhad (IOIPG) together with the retail ousiness units of IOI City Mall (ICM) and IOI Mall Puchong (IMP) decided to bring sparkles of joy to orphanages that were particularly affected.

Our employees from ICM brought bundles of cheer to 30 underprivileged children (aged between six and 18) at Rumah Bakti Al-Kausar, located in Bandar Baru Bangi in Selangor. The visit on 5 May 2021 was a celebration for the children as they indulged in the juicy and



Rumah Bakti Al-Kausar was set up as a home for orphans and the poor.

crunchy Texas Chicken,

while we presented our

and electrical items.

and electrical items.

donation in the form of

food and groceries, duit raya

The following afternoon, on 6 May 2021,

our employees from IMP visited Pertubuhan

Kebajikan dan Bimbingan At-Taqwa in Puchong,

Selangor. The 60 underprivileged children (aged

four to 18) and their five caretakers thanked us for

the food and groceries, daily necessities, duit raya

We believe the community is always in our heart,

and that each simple act of love and kindness can

brighten the lives of those in need.



We will continuously reach out to the vulnerable communities.

# Raya With

could not balik kampung (return to hometowns) to reunite and celebrate culinary expertise left warm and loving smiles on everyone's faces, stirring up nostalgic festive vibes among all.

## A Crunchy Treat Unlike previous Hari Raya celebrations, Le Méridien Putrajaya employees

with their loved ones due to the Covid-19 movement restrictions on interstate travel. So, what better way to delight the employees and boost their morale than having a get-together bake, eat and celebrate? The Pastry Team baked their irresistible Honey Cornflakes on 10 May 2021, and distributed them to all the business associates and employees. Their

Selamat Hari Raya and stay safe!

## **Bucket Of Joy For** Children In Need

Every bite was crunchy and delicious, and the joyful smiles on the faces of the children showed how much they enjoyed and appreciated the hearty KFC meal. While most children would frequently eat KFC, these underprivileged children (who were under the care of the Pertubuhan Kebajikan Rumah Anak Yatim Sri Sai, a non-profit organisation located in Klang) hardly got the opportunity to feast on Covid-19 movement restrictions.

between 11 months and 24 years old), plus the six helpers were delighted at the Corporate Social Responsibility visit from Four Points by Sheraton Puchong. The Front Office Department brought KFC and essential products for the home which was affected by Covid-19. The visit on 14 June 2021 was a rewarding experience for the employees as it fast food, and what's more, with the current left a memorable impact on the home.



### Commit Now Before It's Too Late

Corporation Berhad (IOIC) and IOI impact on the environment. Properties Group Berhad (IOIPG)

Malaysia pledged to reduce its is also reflected in its commitment 160 recycling centres and over 980 greenhouse gases by 45% by 2030 to create a positive impact on the recycling points across Malaysia. in the race to zero emissions. IOI economy and society while minimising

purpose of Creating a Sustainable Future has been thriving and has since set up our organisation.

Yayasan TSLSC Executive Director Datin Joanne Wong, Yayasan TSLSC have committed to create a more In our continuous effort to reduce Senior Executive Ms Elain Teoh and sustainable and climate-friendly the carbon footprint, Yayasan Tan Sri our colleagues visited one of Tzuworld through various measures and Lee Shin Cheng (Yayasan TSLSC) has Chi's recycling centres in Taman Desa, activities. IOIC's vision of a low carbon initiated a recycling culture in IOIC Petaling Jaya on 25 March 2021. It was future is addressed in IOIC's five-year and IOIPG in collaboration with Tzu- a fruitful visit, which led to a progressive strategic priorities and is aligned with Chi Foundation Malaysia (Tzu-Chi). collaboration to escalate the practice of six United Nations (UN) Sustainable A non-profit organisation founded by the 7Rs (Rethink, Repurpose, Recycle, Development Goals. IOIPG's core Master Cheng Yen in Taiwan, Tzu-Chi Reuse, Reduce, Recover and Repair) in

# Join The RACE TO ZERO



These thermal blankets were developed in Taiwan using collected plastic bottles that were sorted and processed. They will come in handy especially

## IOI Palm Wood Is Racing To Zero

'The Race to Zero is a United Nations-backed initiative to halve global emissions of carbon by 2030.

Deforestation is regarded as one of the most critical reasons that net carbon emissions are increasing and contributing that net carbon emissions are increasing and contributing to global warming. It is reported that to obtain 100 m<sup>3</sup> of tropical timber, you would need to clear two hectares of forest. We at IOI Palm Wood are planning to be able to collect the equivalent of 160 m<sup>3</sup> of timber from two hectares of replanted oil palm plantation. This means we are not only preventing deforestation; we are also 'fixing' the equivalent of 0.93 tonnes of CO<sub>2</sub> per cubic metre of palm wood produced. palm wood produced.

So whilst we *Race to Zero* with our carbon emissions, we are also aiming for 'Infinity and Beyond' in our business!"

Mr Hans Peter Fitch

Chief Executive Officer - IOI Palm Wood Sdn Bhd



Apart from being a recycling centre for the local community to drop off their recyclable items, the centre has also set up an educational corner for guests to learn about Tzu-Chi's background and their recycling efforts.

Let's Champion The 7Rs Culture Anytime, Anywhere



Tzu-Chi encourages the planting of own vegetables and teaches guests the ways to plant healthy and organic vegetables.



Do you know that things like empty pills' and capsules' packagings, plastic cards, printer cartridges, furniture and mattresses are not

# RACING FOR A

Even as an individual and a citizen, each of us can join the race to achieve this unified goal. How we lead our daily lives can contribute towards reducing the bulk of the world's emissions. We can help to mitigate climate change by making changes to our lifestyles. Here are some of our employees who entered the Let's Fight Climate Change Together Contest to share their perspectives, ideas and solutions to a shared global problem.

IDEA 2

IDEA 1

IDEA 3

"Convert waste produced from our production facilities into environmentally-friendly fertilisers. Our waste includes pitch, solid fat from fat traps or rejected products. We can work with universities or reliable and innovative fertiliser producers to create new

Mr Salleh Bin Kasmon Engineer - IOI Pan-Century Oleochemicals Sdn Bhd

Fara practises green habits at the workplace and her home. Every day is a green day to her. That is why she feels it is important to increase awareness among our employees. Our actions will not change if our mindsets and attitudes remain unaffected. Therefore, a green mindset is vital. To implement the 7Rs productively, a green team will be great to educate all to take action because every action counts, no matter how small.

Ms Noorfarazana Mohd Fadzil

Prize Administration Officer - IOIC Group Sustainability



Li Lian's interest in gardening began when she discovered a USJ community farm in October 2018. The mother of two brought her children to learn food composting and how to grow various vegetables. With perseverance, she has turned the little space next to her car porch into a mini farm with her kids. "My kids appreciate the wonders of nature and love discovering new thinks appreciate the condesses of the condesses and between the statement of the condesses and the condesses are condesses and the condesses and the condesses are condesses as a condesses are condesses as a condesses are condesses and the condesses are condesses as a condesses are condesses as a condesses are condesses as a condesses are condesses and condesses are condesses as a condesses are condesses and condesses are condesses as a condesses are condesses and condesses are condesses are condesses as a condesses are condesses as a condesses are condesses are condesses and condesses are condesses are condesses as a condesses are condesses as a condesses are condesses and condesses are condesses and condesses are condesses are condesses as a condesses are condesses as a condesses are condesses as a condesses are condesses are condesses as a condesses are condesses and condesses are activities. Gardening not only educates and helps my kids understand the functions of plants; it is a happy therapy that helps me to destress." Today, her mini farm includes peppermint, Indian borage, Thai basil, cilantro, ginger, turmeric, chilli, tomato, Brazilian spinach, pucuk manis and bawang dayak.

Ms Wah Li Lian

Senior Executive - IOIC Risk Management



## Consolation

ongratulations to these two Consolation winners. IOIC Corporate nunications Executive Ms Samantha Lim (*right*) submitted an origami tutorial video on how to make creative paper roses out of *angpow* packets and IOIC Stakeholder Engagement Executive Ms Zety Norhaiza (*left*) submitted a video which demonstrates the many simple ways on how we can reduce carbon footprint.

### Special Category

using the 7Rs such as reusing empty fertiliser bags to collect loos practising precision farming, repairing equipment through regula maintenance and education, and more. Thank you, IOI Paln Wood Sdn Bhd Chief Executive Officer Mr Hans Peter Fitch for minimise carbon footprint in our plantations.

Ms Mastura Mohamed

Sustainability Executive



IOIC Group Sustainability



**REPAIR** or refurbished existing item before







RECYCLE



water and energy

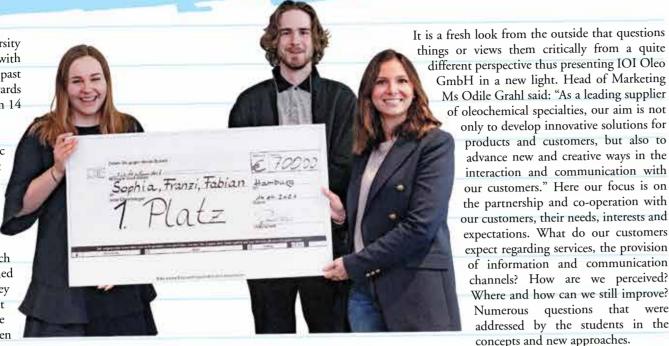
**REDUCE** 



# IOI Academy When Words Become Reality

Nine students from Macromedia University Hamburg had been dealing intensively with the topic of "IOI Academy" in the past months. They were presented with awards for the best project papers on the topic on 14 April 2021.

Initially, it was just an idea from a strategic workshop and thus merely a title that had to be filled with life. An enquiry by Macromedia University with IOI Oleo GmbH led to the students embarking on an orientation project. Over a period of one semester, they carried out empirical research and market research including expert interviews, performed analysis and developed concepts. They were able to proceed entirely "without blinkers" and were only bound by the lecturer's specifications in this open



Chief Marketing Officer Mr René Fresen further said: "I was particularly impressed by the diverse ways in which the topic was approached and implemented by the individual groups. Some of the ideas were so inspiring and professionally worked out that we want to put them into practice in the near future.'

The creative ideas and elaborated concepts were so convincing that IOI Oleo GmbH plans to expand and intensify the cooperation with universities in the future. It is therefore not surprising that it was immediately decided to create two additional internships for students who will assist IOI Oleo GmbH in making the "IOI Academy" a reality.



only to develop innovative solutions for

products and customers, but also to

advance new and creative ways in the

interaction and communication with

our customers." Here our focus is on

the partnership and co-operation with

our customers, their needs, interests and

expectations. What do our customers

expect regarding services, the provision

of information and communication

channels? How are we perceived?

Where and how can we still improve?

Numerous questions that were

addressed by the students in the

concepts and new approaches.

Let us look forward to the start of the IOI Academy!

Food Safety Is

Food safety is the responsibility of everyone. From farm to table, all of us have a role to play to ensure the food we consume is safe and healthy. Lack of education, checks and manpower coupled with dirty habits and many factors from supply to consumption led to about 16,600 food poisoning cases in 2019, many of which involved national schools in Malaysia.

The need to enhance food safety awareness among the people is a shared responsibility. The importance of food safety awareness and safe food handling practices is the theme of this year's World Food Safety Day (WFSD) which is celebrated globally on 7 June 2021. In line with WFSD 2021's Safe Food Now for a Healthy Tomorrow theme, IOI Oleochemical Industries Berhad held a Poster Drawing and Slogan Design Contest from 3 to 21 May 2021 among employees and their children.



The contest was a hit as we received many attractive submissions and creative slogans from talented children below 12 years old. The contest winner walked away with RM200 cash prize money, and the winning poster and slogan design was used as our WFSD poster.

Check out the Top 3 amazing posters om three talented 10-year-old artist

Breakthrough In Green Loan

One of the most iconic skyscrapers in Singapore, South Beach Development is characterised by its conserved buildings and hard-to-miss distinctive architecture that incorporates state-of-the-art green features and ingenious green technologies. Built with sustainability in mind, this double Green Mark Platinum property has achieved another milestone - a breakthrough in sustainable financing.

South Beach Consortium, a joint venture between IOI Properties Group Berhad and City Developments Limited (CDL) has secured a fiveyear green loan totalling S\$1.22 billion from DBS Bank (DBS), United Overseas Bank (UOB), Maybank, Sumitomo Mitsui Banking Corporation and OCBC Bank. DBS is the lead green advisor

while UOB is the green advisor. The loan marks one of Singapore's largest green loans to date and will be used to re-finance South Beach in line with CDL's eco-friendly financial framework "to provide for tasks or creativities that are going to generate natural as well as societal advantages to maintain the organisation's business technique together with goal".

The green loan is a strong testament to South Beach's continuous efforts in driving the green built environment movement and further cements it as one of Singapore's most sustainable and energy-efficient mixed-use development projects. CDL Group Chief Financial Officer Mr Yiong Yim Ming said: "As a green developer advocate, we are heartened that our strong sustainability track record enables CDL to tap the fast-growing sustainable financing pool to benefit our joint venture projects, sharing our green vision of a low-carbon future with our like-minded partners."

The green loan will be used to create residences, and dining and



Oils and fats are indispensable ingredients that shape taste, nutrition, and culinary experience. Each oil has distinct functional and sensory characteristics. However, the choice of cooking oils made by both consumers and professional chefs tends to be subjective, based on the familiar oils we grew up with. For example, European chefs use mainly olive oil and sunflower oil. North American chefs are more familiar with canola oil and soybean oil, while the South East Asian chefs prefer palm oil and coconut oil.

But does the choice of oil really make a noticeable difference to the taste, smell, texture and appearance of a dish? To answer this, Bunge Loders Croklaan collaborated with the Thailand Chefs Association to put eight of Thailand's top cooking oils to the test in the *Battle of The Oils*.

Thailand's top chefs used eight Bunge FarmOrigin<sup>TM</sup> oils to prepare the most popular Thai dishes. A panel of professional chefs, food bloggers and consumers were invited in a series of food-tasting sessions to judge the 15 dishes cooked with the different cooking oils.



The panel rated the oils based on cooking performance, taste and sensory appeal they have given to each dish. The chefs preferred palm oil, sunflower oil, corn oil and soybean oil based on cooking performance and food profile. As for the consumers, overall rice bran, sunflower, coconut and corn oils won the highest

The event has sparked interest amongst Thai food industry players in the choice of cooking oils to further elevate the culinary potential







## **IOI**myHome

Home Ownership Made Easy



Our home is probably one of our biggest and long-term committed purchases that we will ever make. Whether you are a first-time homebuyer or you are buying another home for investment, the experience can be overwhelming. You need to consider many options and carefully weigh every possible decision before taking the leap. Challenges include affordability, commitment and job stability. Getting a housing loan and coming up with the downpayment are also matters of consideration. All in all, it can be a time-consuming and emotionally exhausting experience.

Since January 2021, IOI Properties Group Berhad (IOIPG) has successfully fulfilled 1,500 Malaysians' desires to own their dream homes at affordable prices via IOIPG's *IOImyHome*. It is a unique financing scheme with tailor-made financing solutions to help homebuyers attain their homeownership dream.

*IOImyHome* enables you to secure a home loan from the bank from as low as 66% of the property value while *IOImyHome* takes care of the remaining amount, with financing up to 34% (including the 10% downpayment) at zero interest. With the smaller amount borrowed from the bank, you have higher credibility to obtain a home loan.

Better Chance Of Getting A Loan

Lower Interest Rate = Lower Monthly Commitment

As you save on the interest fee of up to 34% of the property value, you can enjoy lower monthly repayments with the lower interest cost. This favourable lower interest rate goes a long way for homebuvers

## Reaching Out To The Outreaches

Our fellow colleagues in various estates under IOI Plantation Services Sdn Bhd (IOI Plantation) are glad to receive their first vaccine dose under the *National Covid-19 Immunisation Programme*. So far, about 568 doses have been brought to be administered to Unico Group on 12 and 13 June 2021, followed by Morisem Group on 17 and 18 June 2021.

A team from the Covid-19 Immunisation Task Force of the Kinabatangan District was led by Dr Maini Binti Sabait to administer the doses. More than 18 volunteers from the Malaysian Health Ministry, including doctors and nurses joined hands to make the programme a successful run.

Organising this programme is crucial in ensuring that the national immunisation programme can be implemented more comprehensively in Sabah, Malaysia, especially in remote and rural areas such as plantations and villages; contributing to a collective effort in achieving herd immunity on fighting Covid-19.

IOI Plantation (Lahad Datu Region)
Senior General Manager, Mr SS
Ragupathy (far right) presented a token of
appreciation to the volunteers, who worked
tirelessly until 9 pm each day.



#### Payment Flexibility For 10 Years

You can even defer your monthly repayments for up to 10 years with 34% financing while you concentrate on repaying the bank. With all the money saved, you can furnish, renovate and decorate your home in any style you want.

#### Additional Savings

With the government-initiated *Home Ownership Campaign* that is now extended till the end of 2021, you can even gain more savings through the exemption on the stamp duty and the instrument of transfer as well as other functional incentives.

Keen on owning a home? Let *IOImyHome* help make your homeownership journey an easy and affordable one!

Check out IOIPG's participating projects at: www.ioiproperties.com.my/ioimyhome

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# Careful Riding, Safe Delivery



Dr Wee (second from left) at the launch of the campaign with Dato' Voon (left) and Mr Chris Chong (right).

You often see them waiting at their dedicated spot or at the office lobby waiting for your colleagues to pick up their packages. Rain or shine, P-Hailing or Parcel-Hailing riders have served as our dedicated frontliners to deliver our food, drinks and parcels while we stay safe indoors. Since the start of the movement restriction period last year, the number of riders has surged to 100,000 as many of us continue to utilise their service. About 70% of these riders put their safety at risk through risky behaviours during peak hours, including stopping at yellow squares, breaking red lights and using or holding a mobile phone while riding.

IOI City Mall (ICM) hosted the Ministry of Transport's (MoT) *P-Hailing Rider Safety Campaign* on 9 April 2021 to educate riders on the importance of road safety. Minister of Transport Datuk Seri Ir Dr Wee Ka Siong launched the six-month campaign while accompanied by IOI Properties Group Berhad Chief Executive Officer Dato' Voon Tin Yow, ICM Senior General Manager (Mall Operations) Mr Chris Chong and ICM Assistant General

MoT, the Malaysian Institute of Road Safety Research and Road Transport Department collaborated with service operators and Persatuan Penghantar P-Hailing Malaysia (PENGHANTAF to feature roadshows, pop-up messages on road safety, briefing and trainings on safe riding in line with its *Careful Riding, Safe Delivery* theme. Thank you to our delivery partners and stay safe

Anticipate, Prepare & Respond To Crises

At Work

"Nobody should die while doing their job, but in the past year thousands of people in health care and other industries have lost their lives to Covid-19 in the line of duty and many more have died from other preventable occupational diseases and injuries," said World Health Organization Director-General Dr Tedros Adhanom Ghebreyesus.

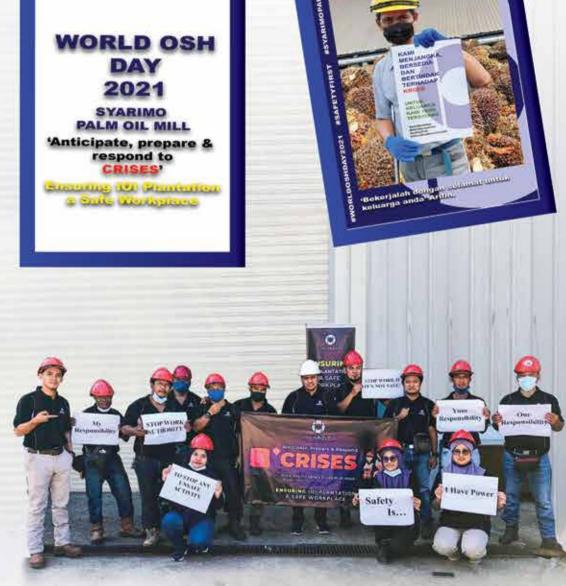
In a similar vein, International Labour Organization (ILO) Director-General Mr Guy Ryder emphasised the World Day for Safety and Health at Work on 28 April 2021 as a strong reminder for strong occupational safety and health (OSH) systems and why they must be properly integrated into national crises responses. This year, the World Day focuses on strategies to strengthen national OSH systems to build resilience, in order to face crises now and in the future, drawing on lessons learnt and experiences from the world of work.

IOI Plantation Services Sdn Bhd supports the strategies and best practices by ILO, and has initiated an awareness campaign

themed Ensuring IOI Plantation a Safe Workplace. Over at IOI Lahad Datu Region, the Safety & Health Team successfully organised the campaign on 28 April 2021 to promote a safe and healthy workplace environment.

Our colleagues from Unico 3 Estate, Unico Oil Mill, Morisem Palm Oil Mill, Morisem 2 Estate, Cantawan Estate, Baturong Palm Oil Mill, Leepang 5 Estate, Leepang 2 Estate, Syarimo 9 Estate, Syarimo Palm Oil Mill and Syarimo 7 Estate joined the campaign and learnt to *Anticipate, Prepare and Respond to Crises* through informative banners and posters, as well as activities such as Standard Operating Procedure Training, First Aid and Emergency Response Preparedness Training, Road Safety Inspection, OSH Poster Competition and *Senamrobik* (aerobics).

By doing so, we are all building resilience to respond more effectively to the pandemic and other hazards. All of us are responsible to work safely and protect ourselves, and to stop deaths and injuries on the job.



## Managing Change Through Transformation At OFIC 2021

Covid-19 has caused unprecedented stress and presented various environmental, technological and social issues to the oil palm sector. Though palm oil is currently the most productive of all oil-bearing crops, it must build resilience to emerge stronger and better adapted for future challenges. The new normal should be predicated on *Recovery, Resilience, and Responsibility*. These are some of the words of the Advisor to the Roundtable of Sustainable Palm Oil Mr M R Chandran at the *Oils and Fats International Congress* (OFIC) 2021

As the silver sponsor, IOI Corporation Berhad shared the platform to gather eminent local and international oils and fats industry experts to share their knowledge and deliver insightful talks on the latest issues. The virtual event, themed *Managing Change Through Transformation*, successfully attracted over 1,000 participants on 15 and 16 June 2021 despite the Covid-19 pandemic. Since the launch in 1994, Malaysian Oil Scientists' and Technologists' Association has held it globally every year.



# Empowering A New Healthy Lifestyle

Sedentary lifestyle, nourishment choice, poor sleep quantity or quality, living a stressful lifestyle, and substance abuse are some behaviours that can put you at a higher disease risk. Do you know that 80% of lifestyle diseases can be prevented, managed and reversed? Lifestyle Medicine is an evidence-based approach to prevent, treat and even reverse diseases by replacing unhealthy behaviours with positive ones. Pay attention to these six focus areas. Then you will see and feel the difference!

#### Nutrition

#### (Eat Smarter For Better Mood)

Eat smaller portions and more plant-based foods that are rich in fibre and nutrient dense. Increase water consumption to aid waste excretion from the body. All these actions keep your brain healthy and a healthy "gut-brain" connection is critical to managing anxiety and depression too.

HOW?

Include eight servings of fruits and vegetables daily as all of the micronutrients and fibre you get from them will help feed healthy gut bacteria.



### Stress Management

#### (Change Your Mindset)

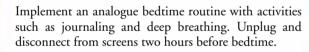
Focusing on the positives is an easy start and an effective way to release feel-good hormones endorphins and serotonin that are conducive to well-being - those who do not smile are known to live seven years less. Commit to create and maintain positivity.

Cultivate gratitude. Take time to write down three good things each day and think about why they happened, and how you made them happen. Do this for 90 days and see positive changes in your brain.

#### Sleep

#### (More Is Better Than None)

Lack of sleep or reduced quality of sleep can lead to brain exhaustion and a strained immune system. Chronic sleep deprivation can cause behavioural health issues such as depression, anxiety and substance use. So, set and stick to a sleep routine that allows for seven to eight hours of sleep per night in a cool, dark place.





#### (Build A Healthy Social Life)

**Social Connections** 

passion that connects you with other people. Although it is challenging to stay connected in a current world of social distancing, our health improves even with short, positive social interactions with humans or pets. We will improve the quality of life and decrease the risk of developing dementia.

Positive micro interactions like chatting with a neighbour or video-calling a friend can create a big impact. But note, while technology can improve social connectedness, be mindful of how you use technology to support social connections in your life as those who use social media the most are also at a higher risk for depression.



#### (Become A 'N.E.A.T.' Freak)

Being sedentary opens the door to diseases. Regular exercise lowers blood pressure and can help prevent and treat depression. Endorsing non-exercise activity time (N.E.A.T.) too, can help improve overall fitness.

#### HOW?

Cater 150 minutes a week for moderate intensity physical activity, and strength training two days every week for proper physical activity. Use the N.E.A.T. factor to burn calories - take the stairs or get up and move every 30 to 60 minutes, park further away from the office or have walking meetings when on the phone.



## Substances

#### (Addiction Reduction And Elimination)

Using or abusing risky substances, such as smoking or consuming excessive alcohol can easily increase the risk of cancers and heart diseases.

#### HOW?

Set a target to reduce alcohol intake, vaping and smoking. It not only improves your physical health, but positively impacts your mental health and happiness. Aim to be aware of when you might be using these substances to alter your reality instead of working to identify positive strategies to cope with life's daily stressors.



Nutrition







Social **Connections** Management



Substances

## The 6 Pillars Of Lifestyle Medicine

# Boost Your Confidence

No one is born with a natural, in-built sense of confidence. When you are faced with a big challenge where potential failure seems to lurk at every corner, maybe you have heard of this advice before: "Be more confident." Most likely, this is what you hear: "If only it were that simple."

Confidence is having a positive outlook on life, knowing you have the skills and positive traits, believing you are able and ready to face challenges, willing and ready to face difficulties or adversities because you trust you will overcome them as you have your best resources and other measures at your disposal.

# Some Factors That Impact Some Your Confidence



What You Are Born With Genetic will impact things like the balance of

neurochemicals in your brain.



**How You Are Treated** 

Confidence is the accumulated experiences of your encounters, including the social pressures of your environment.



#### **How You Act And React**

Confidence is a result of your experiences including your thoughts, beliefs, self-perception, attitude, what you have control over, the choices you make, the risks you take, how you have responded to different situations, and more.

## **How To Build And Boost Your Self-Confidence**

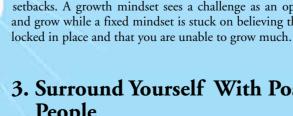
#### 1. Celebrate The Small Things



Give yourself a pat for the things you have achieved. Whether big or small, they are worth celebrating. Listen to music and strike a powerful pose. Give yourself a pep talk and cheer yourself on because these actions promote feelings of power. You will never be confident if your mind is constantly negative, critical, blaming yourself and telling you

#### 2. Believe In Your Ability To Improve

talents, as your beliefs can influence how you act when you are faced with setbacks. A growth mindset sees a challenge as an opportunity to learn and grow while a fixed mindset is stuck on believing that your talents are



## 3. Surround Yourself With Positive

The people you spend time with influence your thoughts and attitudes about yourself more than you think. If you feel bad about yourself after hanging out with a particular person, it may be time to say goodbye. And stop comparing yourself to others. If you are feeling envious of someone else's life, remind yourself of your own strengths and successes.



#### 4. Face Your Fears

Stop putting things off until you feel more confident. The best way to build your confidence is to face your fears head-on. If you are afraid you will embarrass yourself, or think that you are going to mess up, try it anyway. Tell yourself it is just an experiment and see what happens. Learn to believe in yourself.



5. Practise Failure
Face it, you are going to fail sometimes. Everyone does. Those who fail regularly but keep trying anyway respond more constructively to challenges and setbacks such as deploying different strategies, asking others for advice, and persevere. Each time you fail, you move forward and gain more confidence in yourself.



#### 6. Be Kind To Yourself

Let yourself be kind, considerate and encouraging when you fall short or fail in a challenge because imperfections and failures are part of life. Do your best to navigate this experience with self-compassion as it allows yourself to become more emotionally flexible which enhances your connection to self and others.

So, think of a challenge you want to take on, realise it is not going to be easy, accept that you will make mistakes, and be kind to yourself when you do. Give yourself a pep talk, stand up, and go for it. The excitement you will feel knowing that whatever the result, you will have gained greater knowledge and understanding.

This is **CONFIDENCE**.

#### **SNAPSHOTS**



### memori Iftar Bersama

Zest Lifestyle Restaurant at Putrajaya Marriott Hotel has over 220 guests walked down memory lane with a sumptuous *Ramadan* buffet spread on 2 April 2021. Guests enjoyed dishes synonymous with the festive season while maintaining proper social distancing.



### Donate Blood To Save Lives

With strict standard operating procedures in place, IOI Mall Kulai and Hospital Sultanah Aminah amassed encouraging response from the public, having collected 100 bags of blood at its blood donation campaign on 19 May 2021.

### Secretary-General Visits ICM

The Ministry of Domestic Trade & Consumer Affairs Secretary-General Datuk Seri Hasnol Zam Zam Ahmad visited Lotus's hypermarket in IOI City Mall during an official inspection on 25 May 2021 to check the mall patrons compliance with the two-hour shopping time limit



### WORLD NO TOBACCO DAY

### no Tobacco Day

In conjunction with *World No Tobacco Day* on 31 May 2021, the Human Resources Department of Four Points by Sheraton Puchong raised awareness about the dangers of using tobacco and ways to lead a healthier life during this pandemic to its associates.



## Lindungi Diri, Lindungi Semua

As Malaysia raced to attain herd immunity against Covid-19, IOI Oleochemical Industries Berhad offered a bottle of Vitamin C supplement as incentive to shore up vaccination registration among employees. To date, 85% of its employees have registered via the *MySejahtera* application.



## Flowers For Super Mums

In every one of our lives, live a Queen who has raised us with care and love. In May 2021, IOI City Mall and IOI Mall Puchong presented a stalk of carnation to every mother as the flower conveys love, purity and admiration. Le Méridien Putrajaya, through their Avec Amour (or "with love") programme too gifted a stalk of carnation and a box of

delicious macarons.



## Juicy Treats For Dads

IOI City Mall presented 50 bottles of assorted juices on 19 and 20 June 2021 to honour fathers, grandfathers and father figures in lieu of *Father's Day* celebration.



IOI City Mall, IOI Mall Puchong and IOI Mall Kulai relived the *balik kampung* atmosphere amidst the interstate travel restriction that is still in place. The festive delight provided some respite to city dwellers by rekindling nostalgic memories of the *raya* spirit of togetherness and homecoming.





### Reaching Out To The Needy

IOI Corporation Berhad offered flood relief assistance amidst the Covid-19 pandemic by donating a total of 300 PET bottles of 5 kg IOI *Century* cooking oil to affected B40 families and smallholders in Kuala Nerus, Terengganu.

## INSPIRED CUISINES TAKEAWAY

Bring our culinary creations back home from Latest Recipe and Le Mei.

Open from 11am until 9pm



Le MERIDIEN
PUTRAJAYA

