

# berita IOI



The Official Newsletter of **IOI GROUP**

**ISSUE NO: 81 JAN - MAR 2019**

KDN NO: PP9740/05/2013(033253)  
For Internal Circulation Only







**06** IOI Earth Hour 2019



**08** 3<sup>rd</sup> High Tea with CEO



**10** Reduce, Reuse, Recycle, Refuse!



**18** IOI LiVO Referral a Hit with the Public



**18** IOI Community's Sustainable Lifestyle



**21** IOI Pan-Cen's CSR in Sungai Kim Kim Pollution



**23** Annual Supplier Appreciation Dinner



**24** Reunion Under the Stars



**26** Bringing CNY Cheers at IOI Mall Kulai



**27** Earth Hour around IOI Resort City



**29** Kampunglicious Ramadan at Palm Garden Hotel

## COVER FEATURE

**04** Love MY Palm Oil



## CORPORATE UPDATES

- 06** IOI Earth Hour 2019
- 08** Q2 Earnings for IOIC and IOIPG  
Most Improved CDP Performance
- 09** 3<sup>rd</sup> High Tea with CEO
- 10** Reduce, Reuse, Recycle, Refuse!  
Ponggal Celebration in Segamat Estate
- 11** Tokuyama High School Visits IOI
- 12** Community Capacity Building Programme
- 13** Safety Kaizen Award  
Plantation Tour at Gomali Region
- 14** Supply Chain Compliance Workshop  
Nature & Wildlife Protection

## HUMAN RESOURCE DEVELOPMENT

- 15** Stress Management: Manage It, Boost Your Immunity
- 16** Internet Safety for Parents

## PROPERTY

- 17** IOIPG Bags 2 QCLASSIC Awards  
Best Developer at ASEAN Property Awards  
Garden Nation Initiative Award
- 18** IOI LiVO Referral a Hit with the Public  
IOI Community's Sustainable Lifestyle
- 19** IOI Service Champions 2018  
School Gains Land Title  
Classic Awareness Course

## OLEOCHEMICAL

- 20** Customers Visit IOI Pan-Cen  
Successfully ISO 45001:2018 Certified
- 21** IOI Pan-Cen's CSR in Sungai Kim Kim Pollution  
Door-to-Door Excellence
- 22** Spreading CNY Joy  
Get Fit. Live Great!

### PUBLISHED BY

#### IOI Group

IOI City Tower 2, Lebuhr IRC,  
IOI Resort City,  
62502 Putrajaya, Malaysia.

Tel: 03.8947.8888 Fax: 03.8947.6725

### WEBSITE

[www.ioigroup.com](http://www.ioigroup.com)  
[www.ioiproperties.com.my](http://www.ioiproperties.com.my)

### EDITOR-IN-CHIEF

Karen Liew

### EDITOR

Carine Yap

## EDIBLE OILS

- 23 Annual Supplier Appreciation Dinner  
Bunge Loders Croklaan Launches  
Corporate Movie  
Bunge Loders Croklaan Releases  
Sustainability Newsletter

## IOI MALL

- 24 Blossoms of Prosperity at ICM  
Reunion Under the Stars  
25 Voyage of Prosperity at IOI Mall Puchong  
International Women's Day  
26 Bringing CNY Cheers at IOI Mall Kulai  
3<sup>rd</sup> Wushu Tournament 2019

## HOTEL

- 27 Earth Hour around IOI Resort City  
Spreading Blessings of Prosperity  
28 Negeri Sembilan Food Promotion  
Movie Addict at Palm Garden Hotel  
29 *Kampunglicious Ramadan* at Palm Garden Hotel  
Birthday Bash Celebration  
Introducing Marriott Bonvoy™  
30 The Art of Corsages  
Sauce & Salad Workshop  
Four Points Shows Care  
Celebrating Milestones

## FOUNDATION

- 31 211 SAP Students Receive RM91,800  
from Yayasan TSLSC



- 32 Conquerors in Obstacle Race

## SPECIAL

- 33 Palm Oil Facts

## EDITOR'S NOTE

An oil palm tree bears fruits after only 30 months of field planting, and continues to be productive for the next 20 to 30 years unlike other crops that have to be planted yearly. Sadly, many people are not aware of this basic fact, let alone all the other values and benefits of palm oil. To develop an appreciation for our tree of life, and defend it against baseless allegations, it is essential to be equipped with accurate knowledge.

The year-long **Love MY Palm Oil** campaign (Cover Feature) that has just been launched is a timely measure to create awareness of our Malaysian palm oil, instil pride and advocate its many uses as well as protect its reputation. As a firm supporter of the campaign and a palm oil ambassador, IOI Corporation Berhad (IOIC) is steadfast in helping to achieve the campaign's objectives through external and internal initiatives. Every quarter in 2019, Berita IOI will also disseminate fundamental facts about palm oil in our *Special* section (page 33 to 34). Do join us in our various Love My Palm Oil activities to foster love for our Malaysian palm oil and be empowered as IOI's palm oil ambassadors of our five-star oil.

Since 2009, IOI has joined the Earth Hour movement, and this year, the lights-off green commitment is evident in our IOI headquarters and throughout our malls, hotels and subsidiaries on 30 March 2019 from 8.30 to 9.30 pm. Nevertheless, the growing concern for Earth certainly evolves beyond the hour and is demonstrated in numerous acts such as progressively improving our sustainability performance (page 08), organising a recycling competition (page 10), encouraging a sustainable lifestyle (page 18), extending help in the Sungai Kim Kim pollution crisis (page 21) and more which attest to IOI's unified pursuit of a healthier, better world.

After the festive Chinese New Year, come May 2019, we'll usher in the month of *Ramadan* prior to the celebration of Hari Raya. Our string of hotels and golf club are all ready to welcome you with their delicious and sumptuous spreads of *Ramadan* buffets to break fast.

Here's wishing you a prosperous year in 2019 and may you harness every opportunity for joy, success and fulfilment.

*Carine Yap*

### Keep your contributions flowing in!

The Editorial Team would like to express its heartfelt gratitude for the input of Berita IOI from the contributors mentioned below. We look forward to a continued contribution of interesting articles and pictures from all of you. After all, Berita IOI is a newsletter for all the staff of IOI Group and we would all like to see this newsletter as a publication that we are all proud of. Kindly forward your contributions to [carine.yap@ioigroup.com](mailto:carine.yap@ioigroup.com).

### Contributors

Brian Chow | Callie Chua | Tian Shih Li | Hanna Hazirah | Chuah Ping Shien  
Wendy Ng | Yeo Lee Nya | S. Niruvarasu | Joshua Jeyenthiren | Carl Dagenhart  
Aaron Lim | Gurmit Kaur Sandhu | Chai Tian Siang | Ng Yee Nee | Veronica Abel  
Belinda Liew | Ling May Yuen | Jessica Chan | Roland Tan | Mas Intan | Yap Soo Fern  
Wafli bin Ali | Irin DeCruz | Emily Jessica | Noor Afqah Nabila | Lawrence Chong  
Anabel Elices-Sanchez | Didi Loo | Melvin Gabriel | Wee Lay See | June Liew  
Marilyn Goh | Lernice Wong | Nur Azela Amir | Nor Fazirra | Audrey Yap | KC Yum  
Rina Theyuanboo | Akil Mansiz | Kogilavani

PRINTED BY

ST ENTERPRISE

AS 8, Jalan Hang Tuah 1,  
Salak South Garden,  
57100 Kuala Lumpur.





Palm oil was first introduced as an ornamental plant in Malaysia back in 1870. Since then, the popularity of palm oil has thrived due to its versatility, efficiency and countless benefits. Today, palm oil is found in virtually everything – from toothpaste, shampoos, lotions and oatmeal to chocolate, cosmetics and laundry detergents – it is a central part of our everyday lives. Readily available all year round, palm oil is also the most widely produced vegetable oil in the world compared to other oilseeds such as sunflower, soybean or rapeseed. In fact, the exports of palm oil and palm-oil based products contributed about RM16.5 billion to Malaysia's economic growth in 2018. As of 2019, the palm oil industry even managed to lift over one million people out of poverty.

Yet, the industry faces misguided allegations from many anti-palm oil movements linking palm oil with deforestation and aggravated climate change as well as endangering the *orangutans*. In February 2019, the European Commission classified palm oil as unsustainable and plans to phase out the use of palm oil biofuels by 2030.

On 9 January 2019, Minister Primary Industries Yang Berhormat (YB) Puan Teresa Kok announced a year-long **Love MY Palm Oil** campaign to instil national pride and foster love for Malaysian palm oil. The campaign was unveiled at a soft launch together with the 10<sup>th</sup> edition of the **Reach and Remind Friends of the Industry Seminar 2019 and Dialogue**, a yearly event hosted by Malaysian Palm Oil Council (MPOC), at Majestic Hotel Kuala Lumpur, amidst 500 participants. Love MY Palm Oil campaign is supported by IOI Corporation Berhad (IOIC), leading palm oil industry players, downstream manufacturers, government agencies and other industry players.

Prime Minister Yang Amat Berhormat Tun Dr Mahathir Mohamad echoed the same sentiments when he officially launched the campaign at Carey Island on 24 March 2019. The inaugural campaign, which saw the presence of YB Puan Teresa Kok and Energy, Land & Natural Resources Minister YB Dr Xavier Jayakumar, also witnessed the attendance of 4,000 people from all walks of life. The campaign featured an exhibition to raise public awareness on the role of palm oil in Malaysia. As one of the key sponsors, IOIC collaborated with Kuala Lumpur Kepong Berhad (KLK) to jointly organise an exhibition booth highlighting the versatility, various day-to-day uses and applications of palm oil as well as a multimedia short quiz on palm oil.



YB Puan Teresa Kok giving the thumbs-up to IOI's palm oil with the Love MY Palm Oil logo.



IOIC Chief Executive Officer cum MPOC Chairman Dato' Lee Yeow Chor (second from right) gave an opening speech at the soft launch of the Love MY Palm Oil campaign.





Dato' Lee (third from right) together with the VIPs wishing the audience a happy Chinese New Year at the KL Sports City in Bukit Jalil.



IOIC and KLK worked together to foster a love for palm oil at the official launch.

The Love MY Palm Oil campaign involves various activities that will be held by the Ministry of Primary Industries (MPI), MPOC, IOIC and the palm oil industry players. Throughout the entire year, the campaign will roll out activities such as planting a million seedlings, initiating a Palm Oil Ambassador programme, educating students on the importance of palm oil through KidZania cooking demonstrations and EDUPALM cooking challenge, organising a World Palm Portraits photography exhibition and more. Focusing on the five pillars (**Country, Food, Health, People and Planet**) that make Malaysian palm oil a five-star product, the Love MY Palm Oil campaign is aimed at different stakeholders from children and students to professionals, industry members and the public.

On 26 January 2019, in conjunction with the Chinese New Year (CNY) celebration this year, IOIC had supported the **Abundant CNY Harvest Cooking Show** at the 8TV's CNY Bazaar and a CNY video plus TVC which were jointly produced by MPI and MPOC as part of the campaign activities.

As a palm oil ambassador, IOIC will continue to initiate numerous internal engagement activities to communicate the campaign's message and ensure all employees are well informed on the values of palm oil. Apart from an internal survey on palm oil to gauge the understanding and perception of employees towards palm oil, IOIC will be collaborating with MPOC and Malaysiakini to initiate a short film contest to counter the anti-palm oil campaign and conduct workshops at colleges and universities in order to create awareness about palm oil. Going forward, IOIC will be engaging in a myriad of activities internally and working hand-in-hand with palm oil industry leaders to restore the local pride and enhance the local appreciation for palm oil that this product rightfully deserves.



"Malaysians, let's show some love for palm oil."





## MEATLESS COOKING DEMO

Three handsome in-house chefs spiced up the Monday afternoon with their demonstrations of healthy, meatless and yummy food to our eager participants.

IOIC Group Insurance Manager Mr Dawson Chong whipped up two Korean delights featuring his spicy *Vegetarian Kimchi Jjigae* (kimchi stew) and *Jumuk Bap* (Korean rice balls).



IOIC Sustainability Executive Mr Chuah Ping Shien presented two nutritionally-balanced, quick and healthy breakfast choices: *Peanut Butter & Banana Toast* and *Avocado Toast with Egg*.

Lastly, IOI City Mall Senior Executive (Social Media, Public Relations & Events) Mr Melvin Gabriel presented a rainbow dessert of yogurt and diced fruits with his colourful *Tie-Dye Fruit Popsicles* to satisfy any sweet tooth.



DAY 1



DAY 2

## FOOD DEMO

Tzu-Chi Foundation was invited to demonstrate and guide IOI employees to make two healthy and delicious plant-based treats – *Dried Mixed Fruit Biscuits* and *Chinese Yam Mixed Balls*.





DAY  
3

## UPCYCLING WORKSHOP

Tzu-Chi Foundation educated IOI employees on the values of recycling and taught them to give waste a new life by weaving baskets from aluminium foils (which cannot be recycled).

DAY  
4 & 5SUCCULENT TERRARIUM  
WORKSHOPS

Two hands-on succulent terrarium workshops were held where IOI employees learnt the art of constructing their own beautiful green garden in a glass jar using a choice of three succulents and decorative items. Everyone connected with nature and loved their own creation which is certain to add a healthy sparkle to their work environment.



## BEST EARTH HOUR MOMENTS

1<sup>st</sup>  
Prize

@LILIANWAH

2<sup>nd</sup>  
Prize

@AZVINI\_MANIKAM

3<sup>rd</sup>  
Prize

@VANAHSWEETS



# Q2 EARNINGS FOR IOIC AND IOIPG

**IOI** Corporation Berhad (IOIC) posted a profit before taxation (PBT) of RM434.2 million for the second quarter ended 31 December 2018 (Q2 FY2019) as compared to a PBT of RM1,073.0 million a year ago (Q2 FY2018) due mainly to lower operating profit and total net foreign currency translation loss on foreign currency denominated borrowings and deposits. Revenue dropped 6.42% from RM2.01 billion to RM1.88 billion.

The plantation division's Q2 FY2019 profit decreased to RM266.8 million as compared to RM646.5 million in Q2 FY2018 due mainly to lower crude palm oil (CPO) and palm kernel (PK) prices realised as well as lower fresh fruit bunches (FFB) production. Average CPO and PK prices realised for Q2 FY2019 were RM2,081/MT (Q2 FY2018 – RM2,650/MT) and RM1,576/MT (Q2 FY2018 – RM2,468/MT) respectively. FFB production for Q2 FY2019 was 1,696,476 MT as compared to 1,886,192 MT for Q2 FY2018. The resource-based manufacturing division posted a higher profit of RM268.5 million as compared to RM234.9 million in Q2 FY2018. Excluding the fair value gain on derivative financial instruments, Q2 FY2019's underlying profit of RM230.5 million is 21% higher than Q2 FY2018's RM190.3 million due to higher sales volume and margins from oleochemical sub-segment and share of associate result from Bunge Lodders Croklaan Group B.V.

Meanwhile, IOI Properties Group Berhad (IOIPG) recorded a revenue of RM666.2 million in Q2 FY2019 which is 4% lower than Q2 FY2018's RM695.41 million due to lower contribution from the property development segment. After excluding foreign currency translation gain of RM12.2 million, its profit before taxation was 59% higher at RM342.8 million than the last corresponding quarter of RM215.6 million (after excluding forex translation gain of RM23.6 million and share of impairment loss in joint venture of RM79.7 million). The increase is due mainly to higher operating profit contributed from property development in People's Republic of China (PRC) and higher share of profit in joint ventures arising from the sale of South Beach Residences in Singapore.

The property development division recorded RM519.2 million revenue in Q2 FY2019, which is 7% lower than the preceding quarter due mainly to lower progress billing from ongoing projects in Malaysia as the current quarter sales are mainly from the completed projects, while the operating profit of RM222.2 million is 70% higher than the preceding quarter due to higher profit contribution from development projects in PRC. As for the property investment division, it recorded an 11% increase in revenue to RM91.3 million and 11% increase in operating profit to RM53.7 million mainly due to higher occupancy and rental rates secured by the retail and office segments. The leisure and hospitality division also witnessed a revenue increase of 1% from RM52.4 million to RM53.1 million attributable to higher F&B revenue from the hotel segment due to festive seasons while the operating profit decreased to RM8.8 million due to the leisure segment.

Going forward, IOIC expects its financial performance for the next quarter to be satisfactory with the increase in CPO price. As for the resource-based manufacturing division, IOIC expects the oleochemical sub-segment to continue to perform well in the next quarter with the consistent demand for fatty acids and fatty esters while the specialty fats sub-segment is expected to perform well with higher sales volume in the confectionery and nutrition categories. IOIPG anticipates the recent launch of South Beach Residences in Singapore and expected launch of IOI Palm City in Xiamen within the next two years to generate positive sales response. It also remains cautiously optimistic that demand for properties in strategic locations integrated with good transportation infrastructure and close proximity to amenities will continue to draw prospective buyers. With its sizeable landbank in strategic locations in Malaysia and overseas, coupled with strong track record in delivery, IOIPG is well-positioned to adapt to market conditions.

## Most Improved CDP PERFORMANCE

**IOI** Corporation Berhad (IOIC) has achieved another important milestone in its sustainability performance by making good progress in the **Carbon Disclosure Program (CDP) 2018**, organised by CDP which is a not-for-profit organisation that promotes corporate transparency and the measurement of environmental action.

Over 7,000 companies responded to CDP's 2018 Climate Change Survey, and IOIC was among the few companies in Malaysia to submit full responses in three categories, namely Climate Change, Water Security and Forest (Palm Oil).

IOIC received the **Most Improved Performance in Hong Kong and Southeast Asia** award for its disclosure in the Forest (Palm Oil) category, and scored B- and B respectively in the Water Security and Forest (Palm Oil) categories, which are both within the MANAGEMENT band. The full results can be viewed on CDP's website at <https://www.cdp.net/en>.

On 14 March 2019, IOIC Group Head of Sustainability Dr Surina Ismail received the award at Le Méridien Hotel Jakarta, Indonesia. The award ceremony was held in conjunction with CDP – Lingkar Temu Kabupaten Lestari Secretariat Workshop themed *Accelerating Implementation of Sustainable Palm Oil Commitments*. During the workshop, Dr Surina also participated in a panel discussion with the case study themed *Initiatives to Achieve Sustainability in Palm Oil Sector*. Moving forward, IOIC aims to continue to lead in terms of environmental performances and to achieve the same level of success.

Dr Surina (fourth from right) at the award ceremony.





On 31 January 2019, IOI Corporation Berhad (IOIC) held its **3<sup>rd</sup> High Tea with CEO** at IOI headquarters. Organised by the Corporate Training & Organisational Development Department, the event saw a good turnout of 157 employees at the town hall meeting.

IOIC Chief Executive Officer (CEO) Dato' Lee Yeow Chor and the senior management team took the opportunity to interact more closely with the employees and to engage them to ensure that everyone has a clear understanding of the goals of the organisation, its outlook and direction for 2019. At the same time, the management also gathered feedback from the employees that would help them to create a more conducive work environment.

The event started at 4.30 pm with an ice-breaking session which was followed by a 10-minute video presentation on IOIC's corporate developments/achievements as well as Yayasan Tan Sri Lee Shin Cheng and Kelab Keluarga IOI's activities in 2018. Later in his speech, Dato' Lee recapped on major developments for the past year, which included digital transformation journey and the successful disposal of Loders Croklaan. He also briefed on the company's strategies for going forward, including the effort to improve the perception of palm oil through the *Love MY Palm Oil* campaign, and explore the downstream opportunities for IOIC's integrated palm oil business stream.

Head of Group Human Resource Development Puan Hezzimon binti Abdul Hamid also presented updates on the implementation of digital human resource (HR) platform that will improve and enhance future HR transactions. The new system also provides features to improve overall employees' experience and boost employee engagement.

In the Q&A session, Dato' Lee sat with Group Chief Financial Officer Mr Lee Tuan Meng, Plantation Director Mr NB Sudhakaran, Head of Group Commodity Marketing Mr Lim Jit Uei and Puan Hezzimon to address questions and comments from employees, such as flexible working hours, better training opportunities and more. A total of 62 questions had been submitted by the employees through the feedback forms. The event ended on a high note as employees mingled with one another cheerfully while enjoying a tasty spread of delights.

## 3<sup>rd</sup> HIGH TEA WITH CEO

*The senior management team welcomed and addressed various queries from the floor.*



*An employee extending a question to Dato' Lee and the senior management team.*



*"I ask for your trust and belief so that the company and you can progress together in a changing time."*



*IOIC employees arriving and registering for the event at IOI headquarters.*



*The fruitful and pleasant session ended with a sumptuous late-afternoon tea.*



*A roomful of eager and excited employees.*







# REDUCE, REUSE, RECYCLE, REFUSE!

**IOI** Group (IOI) organised on a **Waste Segregation & Recycling Competition 2018** to create awareness on the importance of reducing carbon footprint, instil the culture of recycling, educate employees on the importance of proper waste segregation and environmental-friendly lifestyle changes such as refusing single-use plastics and reducing printing whenever possible.

The 15-week competition, which ran from 20 August 2018 to 25 January 2019, was organised by IOI Corporation Berhad (IOIC) Commodity Marketing Department. All IOI offices, located from Level 23A to Level 29 at IOI headquarters, participated in the competition. Recycling bins, placed at every floor, encouraged all IOI employees to segregate their waste into the right categories. Every week, the segregated waste were collected, weighed and sent to a recycling centre.

With everyone's cooperation, IOI collected a total of 2,222 kg of paper, 136.3 kg of plastic, 27.1 kg of cans and 125.7 kg of glass.

On 30 January 2019, a prize giving ceremony was held to recognise the top three winners. Level 27 was announced as the winner for collecting 687.6 kg of recyclable items that consisted of 570 kg of paper, 43.8 kg of plastic, 9.8 kg of cans and 64 kg of glass. Level 29 came a close second with 659.4 kg of recyclable items and Level 28 collected a total of 409 kg. The competition may have ended, but employees are still encouraged to reduce, reuse, recycle and refuse!



Constant reminders, educational facts and videos are disseminated to employees to encourage the practice of recycling.



Four recycling bins are placed at each floor to allow employees to properly segregate their waste.

Do you know that a recycled glass bottle can save enough energy to power a 100-watt bulb for four hours?

Now how many kg do all these carton boxes weigh?



IOIC Corporate Administration Manager Mr Gob (fourth from right) congratulated the floor captains of the top three floors (Level 27, 29 and 28) and presented RM2,000 and RM400 worth of Palm Garden Hotel's food vouchers to the top two winners.



## Ponggal Celebration in Segamat Estate

On 16 January 2019, Segamat Estate organised a **Ponggal Celebration**, a traditional harvest festival to mark the auspicious month of *Thai* (the tenth month in the Tamil calendar). *Ponggal* is one of the most important festivals celebrated by Tamil people who pay homage to the Sun God for a successful harvest. Around 150 estate workers from various nationalities gathered for a joyful celebration, which included activities such as *Tastiest Ponggal*, *Best Kolam* and *1<sup>st</sup> Ponggal*.

The festival ended around 6 pm with a light meal. Everyone enjoyed the celebration as it fostered cohesion and strengthened the bonds of solidarity among the workers.





# TOKUYAMA

High School

## visits IOI



*A demonstration of the seed production process captivated the young minds.*



*The students listening attentively to the presentations held at IOI Research Centre.*

On 8 January 2019, IOI Regent Estate and IOI Research Centre received a total of 32 students and three teachers from Tokuyama High School in the Yamaguchi Prefecture of Japan. The study visit, which was led by Deputy Principal Mr Hajime Yoshitake, was partly engineered by Kao Corporation of Japan, an important customer of IOI Oleochemical Industries Berhad.

Upon arrival at IOI Research Centre in the morning, the delegation was welcomed with Malaysian-styled breakfast of *nasi lemak* and *mee boon goreng*. Next, the visitors went to Field 05A of the Quarry Division in Regent Estate where Manager Mr Saravana Subramaniam and Assistant Manager (Batang Melaka Division) Mr Mohd Zulhayat provided a guided tour of the day-to-day practices and processes of the estate, and demonstrated the harvesting of fresh fruit bunches (FFB). The students also participated in the identification of FFB which fulfilled the minimum ripeness standard and qualified to be harvested.

They returned to IOI Research Centre for presentations by Assistant Manager (Oversee) Mr Ng Shee Kiat on the major breakthroughs in the palm oil industry (including the mass production of the *Tenera* hybrid that brought the industry to new heights and the introduction of the pollinating weevil *Elaeidobius kamerunicus*), and Assistant Manager (Home Division) Mr Mohamad Khairi on the best practices and operations in IOI's high-performing oil palm estates. Both presentations resulted in a lot of interest and an interactive Q&A session.

The group later moved on to a tour of IOI Research Centre's seed production unit and nursery before finally adjourning for a scrumptious lunch of Malaysian delights. The tour ended with a group photograph and more importantly a better understanding of oil palm.





# COMMUNITY CAPACITY BUILDING *programme*

**IOI** Group (IOI) is continuing its efforts to resolve the long-standing land dispute between IOI Pelita and nine local communities in the Tinjar area of Sarawak. The Roundtable on Sustainable Palm Oil (RSPO) Complaints Panel and non-governmental organisation (NGO) Grassroots are supporting IOI by providing guidance and advice. A resolution process has been agreed upon and outlined in the IOI Pelita Land Dispute Resolution Plan (RP), and IOI is responsible for its implementation.

On 19 February 2019 in Miri, Sarawak, IOI launched the **Community Capacity Building Programme** of the RP. This programme will be conducted independently by two Sarawakian NGOs, Jaringan Orang Asal SeMalaysia (JOAS) and Sarawak Dayak Iban Association (SADIA), which formed a special entity called CICOM (Communities Information and Communication Centre).

The first objective of the programme is to ensure that the nine affected communities understand well the dispute resolution process in the RP. From June to October 2018, IOI has conducted several sessions of the RP socialisation among all nine participating communities. Therefore, CICOM's task now is to assess the communities' current level of understanding

and address any identified gaps. CICOM will also provide, directly or through specialised consultants, any additional advice and training that the communities might need to be fully aware of the complexity of the dispute, its legal ramifications, risks and opportunities involved in order for the communities to be well-equipped to participate in the next stages of the resolution process, which are participatory mapping (Stage II) and negotiations for the final dispute settlement (Stage III).

In addition, CICOM will also identify and discuss the communities' grievances against IOI Pelita as well as the intra-community disputes related to the overlapping land claims. These claims will be subsequently validated and mapped out through the community participatory mapping (Stage II).

CICOM invited all *Ketua Kaum* (Village Heads) of the communities to the launch and explained the programme, obtained their feedback and agreed upon CICOM's visits to their individual longhouses. IOI's representatives were not present to enable a frank and open discussion. This independence will be provided to CICOM throughout their involvement in this resolution process because IOI believes that the active and unhindered participation of the Sarawakian civil society in the resolution process will make a positive difference and will lead to a successful conflict resolution.

*CICOM and Grassroots having a fruitful discussion with the Village Heads.*





# Safety Kaizen Award

On 16 February 2019, IOI Plantation Services Sdn Bhd Safety and Health Office (Lahad Datu Region) held a **Safety Kaizen Award** ceremony for mills located in the Lahad Datu Region. *Kaizen* in Japanese means 'Improvements' and refers to activities that continuously improve all functions and involve all employees. The *Kaizen* safety initiative is aimed at implementing quick and low-cost improvements with measurable impact in safety and health at workplaces.

Every month, each Safety Supervisor would collect completed survey forms identifying safety and health issues from each mill. Corrective actions would be implemented and displayed at a Safety Kaizen Board. Mill Safety Supervisor Ms Nur Shaledatul Yusuf would record the highest marks every month.

The Safety Kaizen Award was presented to Unico Oil Mill which collected the highest score of 445 points (for successfully implementing consistent corrective actions). Mill Controller Mr Cheok Sing Chia presented the award to Mill Manager Mr Edmund Norbert during the ceremony.



*The high achievers in safety and health were recognised during the award ceremony.*

## PLANTATION TOUR at Gomali Region

On 4 March 2019, a group of 23 participants attended a plantation tour at Gomali Estate and Gomali Mill, which was organised by IOI Corporation Berhad (IOIC) Commodity Marketing Department. The participants included several employees from IOIC, IOI Esterchem (M) Sdn Bhd and Bunge Lodgers Croklaan Europe as well as IOIC's customers from various organisations such as Yves Rocher, L'Oreal, Kao Corporation (Japan) and Johnson & Johnson.

The visitors arrived at 9.30 am and were given a quick presentation on fresh fruit bunches (FFB), crude palm oil (CPO) and palm kernel followed by a hands-on demonstration of IOIC's oil palm management and estate operations, which included the harvesting of FFB and the Buffalo-Assisted Harvesting method at Gomali Estate. Over at Gomali Mill, the visitors learnt about IOIC's mill operations and safety practices. They were brought to the ramp to see the standard procedure of crop grading, and how crop is loaded into cages and transferred into the steriliser. After that, they were brought to the press and kernel stations. They observed the various methods and equipment such as digester, fibre cyclone and hydrocyclone to extract oil and kernel from the palm oil fruitlets. The tour concluded with the operation of the boiler. It was an educational and enlightening tour for all the participants.





## SUPPLY CHAIN COMPLIANCE WORKSHOP

On 27 and 28 March 2019, a two-day **Supply Chain Compliance Workshop** was held at IOI headquarters. The workshop was conducted by Aidenvironment which provides consultancy services advocating the transformation of the palm oil industry in delivering sustainable palm oil and ensuring compliance towards the No Deforestation, No Peat, No Exploitation (NDPE) Policy by mapping areas within the palm oil supply chain and monitoring the landscape via satellite images.

IOI Corporation Berhad (IOIC) Head of Group Commodity Marketing Mr Lim Jit Uei gave a warm welcome to the 47 participants from IOIC Commodity Marketing and Corporate Sustainability Departments, IOI Edible Oil Procurement and Logistic Department, IOI Oleochemical Group's sustainability team, and several key suppliers of IOIC.



*Mr Lim addressing the participants from the start.*



*Having an interactive session with Aidenvironment.*



*Learning the WebGIS system will enable an efficient monitoring of the supply chain.*

The Aidenvironment team that comprises Mr Eric Wakker, Mr Chris Wiggs, Pak Ihwan Rafina, Ms Auriane Germémont and Pak Afif Fakhruzzi presented informative sessions on supply chain compliance towards meeting the global requirements of palm oil buyers along with IOIC's policy commitments. IOIC's suppliers are required to comply at the group level while palm oil buyers will have to play an active role to monitor and communicate the NDPE requirements throughout the supply chain.

A public grievance log to register and document complaints was also highlighted along with a monitoring system to check on changes of forest and peat. Case studies demonstrated how high-profile companies that fell short of the NDPE requirements can implement systems for re-entry into the palm oil supply chain. They have since made good progress towards their transformation journey.

On the second day, the participants learnt how to monitor the supply chain through the WebGIS platform that houses a collection of concession maps and mill locations.

## Nature & Wildlife PROTECTION



*SPO Department Executive Mr Bryan Barrega banding out an official vest to one of the HWWs.*



The Sustainable Palm Oil (SPO) Department of IOI Sandakan Region conducted a refresher training for 18 appointed Honorary Wildlife Wardens (HWWs) and patrollers on 23 February 2019. Held at the Training School in Ladang Sabah, the training was organised to refresh the HWW and patrollers on their roles and responsibilities as well as to enhance their awareness on high conservation value and conservation areas, patrolling procedures and examples of current human-wildlife conflicts in the palm oil industry. After the training, all the participants proudly put on their official HWW vests and vowed to continue their wildlife conservation work with diligence, honesty and efficiency.



# STRESS MANAGEMENT: MANAGE IT, BOOST YOUR IMMUNITY

One of IOI's ways to actively engage with its employees is through its lunch talk series. The first talk of 2019 was themed **Stress Management: Manage It, Boost Your Immunity** which was conducted by Ms Cynthia Jetan, who is a Consultant Nutritionist with GNC Livewell Malaysia.

The session introduced the symptoms of stress and their common stressors such as illnesses, personal and/or family problems, lack of work-life balance, unemployment, retirement and many more. Around 70% of Malaysian employees are afflicted with diseases arising from rising stress levels at work. Stress affects one's body, thoughts, feelings and behaviour. It can affect one's brain, cardiovascular system, joints, muscles, immune system, skin as well as the gut and reproductive system. Stress, if left unchecked, can contribute to many health problems, such as high blood pressure, heart disease, obesity and diabetes.

*Let's reduce stress by  
inhaling positivity  
and exhaling  
negativity.*

The speaker also shared strategies to manage stress better by nourishing the immune system with various types of fruits and vegetables as well as grains and beans for the protection of cells from free radicals. Aside from getting nourishments from fresh produce, one can beat stress by consuming supplements such as Vitamin B, calcium, panax ginseng and cordyceps, among others.

Taking active steps towards managing stress such as exercising regularly, doing relaxation techniques (like deep breathing), meditating, doing yoga/tai chi and getting a massage will help to release endorphins which makes one feels good. All these can have numerous health benefits. The speaker then demonstrated some simple ergonomic exercises for the head, neck, shoulder, back and lower body which are useful for those who sit long hours at the workstation.

In conclusion, be sure to get plenty of sleep, eat a healthy, balanced diet, and avoid tobacco use, excess caffeine and alcohol intake, and the use of illicit substances in order to live a healthier and longer life.

*"Stress is not what happens to us. It's our response to what happens and response is something we can choose."*

*– Maureen Killoran*



*A simple exercise which can be done  
anytime at your workstation  
to reduce stress.*







# INTERNET SAFETY

## FOR PARENTS



The Internet can be wonderful for children. They can use it to research school reports, communicate with teachers and other kids, and play interactive games. But online access also comes with risks, like inappropriate content, cyberbullying, and online predators. Parents should be aware of what their children see and hear on the Internet, who they meet, and what they share about themselves. With that in mind, IOI Corporation Berhad (IOIC) Corporate Training & Organisational Development Department invited Certified Parental Coach Mr Zaid Mohamad from Smart Parents held a lunch talk on **Cybersecurity and Safety – What Must Parents Do** on 14 March 2019. IOI employees were taught how to manage their children by identifying and handling certain threats that are faced while surfing the cyberspace.

The talk started off with a short video by the National Institute of Health on the need to have an “Internet safety talk”. Some of the topics were about cyberbullying, who can children talk to if they fall victim, why children should not share too much of their personal information on the Internet such as their location and also how to create proper and secured passwords.

Mr Zaid touched upon the types of cybersecurity shields that parents can utilise. An external shield includes using parental control, anti-virus/spyware software or disabling certain content in the Internet whereas an internal shield is within the control of parents such as creating a loving environment for children, empowering children by trusting them and making them feel responsible for their actions.

At the end of the talk, Mr Zaid advised parents to give more “I love u’s” rather than “I-phones”, and when in doubt, parents should always follow the “5x2 smart online formula”:

- 2 years and above (limit the dependency on phone/gadget);
- 2 hours a day (limit the duration of usage);
- 2-way street (ensure that there is some form of interaction and not a one-way communication);
- 2 languages (ensure that children learn another language - e.g. changing the phone setting to a different language will force them to recognise different language characters);
- 2-party involvement (parents need to play an active role in monitoring their children).

*“To teach children what is online, we have to talk to them offline.”*  
– Galit Breen







**IOI** Properties Group Berhad (IOIPG) bagged two **High Quality Assessment System in Construction (QCLASSIC) Achievement Awards** at the recent **QCLASSIC Day 2019** organised by the Construction Industry Development Board (CIDB) Malaysia.

*Mr Chung (second from left) with the award for Pavilion.*

IOIPG's Pavilion in Bandar Puteri Puchong received the **High Rise Residential Development** category while N'Dira Townhouse in 16 Sierra received the **Landed Residential Development** category. The Minister of Works Yang Berhormat Tuan Baru Bian presented the awards to IOIPG Senior General Manager Mr Chung Nyuk Kiong for Pavilion and IOIPG Project Manager Mr Gan Wei Kent for N'Dira Townhouse during a ceremony held at the Malaysia International Trade and Exhibition Centre on 21 March 2019.

*Mr Gan (left) with the award for N'Dira Townhouse.*



## Best Developer at ASEAN PROPERTY AWARDS

**IOI** Properties Group Berhad (IOIPG) has clinched the **Best Developer** accolade at the inaugural **ASEAN Property Awards 2018/2019**. Minister of Housing & Local Government Yang Berhormat (YB) Puan Hajah Zuraida Kamaruddin presented the award to IOIPG Senior General Manager Mr Chung Nyuk Kiong during a gala dinner held at One World Hotel on 15 March 2019.

The ASEAN Property Awards is a prestigious recognition that exemplifies innovation and creativity in the property development sector, and acknowledges innovative developments as well as outstanding achievements of property developers in the country. Judging is conducted by an independent panel of revered industry experts, where the coveted honours are given to the most outstanding winners in each category.

*Mr Chung (second from left) receiving the award from YB Puan Hajah Zuraida (second from right).*



## GARDEN NATION INITIATIVE AWARD

**IOI** Properties Group Berhad (IOIPG) has been bestowed with the **Garden Nation Initiative Award** at the **2019 National Landscape Day** celebration on 3 March 2019 in Putrajaya. The award recognised IOIPG's excellence in implementing sustainable initiatives in planning, developing and maintaining green open spaces within its developments.

Prime Minister Yang Amat Berhormat Tun Dr Mahathir Mohamad presented the coveted award to IOIPG Chief Operating Officer (Property Development) Mr Teh Chin Guan at the inaugural award ceremony organised by the National Landscape Department of the Ministry of Federal Territories.



*Congratulations to IOIPG!*



## IOI LiVO Referral a Hit with the Public



Successful referrers were rewarded with incentives in an award ceremony.

**IOI** Properties Group Berhad's (IOIPG) **IOI LiVO Referral Programme** has received encouraging response from the public with over 1,000 registrations from interested participants. Introduced in November 2018, the programme allows participants to refer IOIPG properties to family and friends and thereafter earn a commission when they book a unit.

On 26 January 2019, IOIPG conducted a special event to engage the registrants and to share further information on the referral process. A special incentive award ceremony was also held

in which successful referrers were presented with incentives amounting to RM36,022. The participants gave the referral programme a 4 out of 5 rating as the process was easy and hassle free. IOIPG Chief Sales & Marketing Officer Mr Jason Tie commented on the strong interest from the public: "I hope that more of our purchasers and those who are keen to earn some extra income will take part in the IOI LiVO Referral Programme and refer their friends to us."

Please visit [www.ioiproperties.com.my](http://www.ioiproperties.com.my) for more information on the IOI LiVO Referral Programme.

## IOI Community's Sustainable Lifestyle

**IOI** Properties Group Berhad (IOIPG) collaborated with iCYCLE Malaysia (iCYCLE) to implement a series of **Waste-To-Treasure** workshops at IOI Conezion in IOI Resort City, Sky Condominium in Bandar Puchong Jaya and 16 Sierra. The campaign, which is part of IOIPG's **IOI-Active Citizen Programme** and sustainability efforts, is aimed at educating the communities to adopt the habit of proper waste segregation and a recycling lifestyle. Customised recycling bins have been placed at various locations to facilitate this campaign.

During the workshops, IOIPG Customer Relations Unit and iCYCLE representatives briefed homeowners and residents on proper waste management and recycling techniques. iCYCLE is a provider of waste separation and recycling platform that allows individuals and organisations to track, monitor and update their performance in their recycling activities. The platform implements a Recycle Point scheme in which every kilogramme (kg) of recyclable materials is exchangeable for merchandises and cash vouchers, or even convertible to cash. To encourage more people to reduce, reuse and recycle, an upcycling gift was given to each participant who brought more than 2 kg of recyclable materials.



iCYCLE's representative guiding the 16 Sierra (top) and Sky Condominium (right) residents to prepare their own fruit enzyme.



Useful information was disseminated to encourage the practice of a sustainable lifestyle.





# IOI

## Service Champions 2018

**IOI** Properties Group Berhad's (IOIPG) customers and residents from various townships have voted for the best employees who delivered exceptional **IOI Branded Customer Service Experience** in a survey conducted from May to December 2018. The customer experiences were measured using the service quality attributes – Responsiveness, Assurance, Tangibles, Empathy and Reliability (RATER).

IOI Conezion Project Coordinator Mr Jason Lee Zi Yuan, IOI Building Services Administration Officer Ms Faridah binti Ithnin, Sky Condominium Senior Project Coordinator Mr Syamaizar bin Dollah and Puchong Financial Corporate Centre (PFCC) Administration Assistant Ms Nurul Atiqah binti Rasmi were four **IOI Service Champions** selected in 2018 based on the highest scores of "Great/Exceptional" ratings. Each winner received a memento and cash award. *Congratulations to all the winners!*



IOIPG Chief Operating Officer (Property Development) Mr Teb Chin Guan (centre) congratulating the winners (from right): Mr Jason, Ms Faridah, Ms Nurul and Mr Syamaizar.

## School Gains Land Title

On 28 January 2019, IOI Properties Group Berhad, Johor Bahru (IOIPG JB) handed over the land title to Sekolah Jenis Kebangsaan Cina Jagoh (SJK (C) Jagoh) in an official ceremony held at Bandar IOI Segamat, Johor. IOIPG JB Chief Operating Officer Mr Lim Beng Yeang presented the document to SJK (C) Jagoh School Board Chairman Mr Han Kuang Sing, and witnessed by Johor Education Department Head of Development Sector Ms Noormazura Mat Nawi.

SJK (C) Jagoh first opened with an enrolment of 20 students and has since grown to over 200 students to date. IOIPG JB contributed a piece of 5.4-acre land valued at approximately RM2.5 million to the school, and has worked closely with the local community and non-profit organisations in raising the construction cost for building SJK (C) Jagoh. Since its establishment, the school has become one of the important pillars and platforms for youths in Bandar IOI Segamat to gain invaluable knowledge and experiences that will pave their journey towards a successful future.

The initiative also reflected IOIPG JB's commitment to the development of sustainable townships that will deliver positive impacts towards the local community and the environment in which it operates.



Mr Lim (second from left) handing over the land title to Mr Han (right), and witnessed by Ms Noormazura (centre).

## QLASSIC AWARENESS COURSE

A total of 24 technical and non-technical employees from IOI Properties Group Berhad, Johor Bahru attended the course.

On 28 January 2019, IOI Properties Group Berhad, Johor Bahru successfully organised a **Quality Assessment System in Construction (QLASSIC) Awareness Course** at IOI Palm Villa Golf & Country Resort in Bandar Putra, Kulai, Johor. It was conducted by a certified QLASSIC trainer from the QLASSIC Academy for the Construction Industry Development Board (CIDB) Malaysia. The objective was aimed at establishing a standard system to assess construction quality performance to enable participants to measure and evaluate the workmanship and quality of construction works based on the relevant approved standards.





## Customers Visit IOI Pan-Cen

**IOI** Pan-Century Oleochemicals Sdn Bhd's (IOI Pan-Cen Oleo) Soap Noodle division welcomed two European companies to view the company's overall operations and experience its quality assurance while establishing a long-term business relationship. A detailed presentation on IOI Pan-Century (IOI Pan-Cen) was given, followed by a tour of the fatty acid plant, soap noodle plant, warehouse and packing facilities. Discussions were carried out among the customers and IOI Pan-Cen Chief Operating Officer Mr Gurdev Singh, Senior Marketing Manager Mr Chin Peng Boon, Soap Noodle Production Manager Mr Yusop Hj Mohamed, Quality Control Manager Mr Mohammed Kasman and respective Area Managers on issues such as the future price outlook, current scenario on shipments, production capabilities and capacities.

### 7 March 2019

Established since 1988, Agro Trading S.R.L., a privately-owned corporation in Italy, is an active agent and broker in the international trade in various fields such as industrial-food zootechnology, vegetable oils, animal fats, fatty acids and more.



Agro Trading S.R.L. was represented by Mr Semih Maltem (second from right).

### 8 March 2019

Tredis S.A. is IOI Oleochemical Industrial Berhad's European distributor for the *Palm Sabun* range of soap noodles in France, Portugal, Germany, Spain, Algeria, Morocco, Tunisia and the Benelux union. Established in France since 1997, it has an office headquarters and four storage and distribution warehouses in Marseille, Le Havre, Genoa and Barcelona plus an annual distribution volume of 18,000 MT in Europe and Africa.

The visit enabled IOI Pan-Cen to communicate IOI Group's sustainability commitment towards the Roundtable on Sustainable Palm Oil, eco-label requirement for eco-friendly labels on finished bar soap packaging and more.



Tredis S.A. was represented by Ms Phillipine de Groucy (second from left) and Mr Robert de Loture (second from right).

## SUCCESSFULLY ISO 45001:2018 CERTIFIED

**IOI** Pan-Century Oleochemicals Sdn Bhd and IOI Pan-Century Edible Oils Sdn Bhd have both successfully migrated and upgraded their Occupational Health & Safety (OHS) Management System from their current OHSAS 18001:2007 to the revised **ISO 45001:2018**.

The need for an international OHS management system is driven by the rise of global trade that brings new health and safety challenges which led the International Organisation for Standardisation (ISO) to develop an international standard that is applicable to organisations of any size, sector or location. This is to enable global benchmarking and to raise the bar for health and safety in the workplace.

IOI Pan-Century is IOI Group's first subsidiary and the first oleochemical and edible oil plant to be certified with **ISO 45001:2018**. The three-year migration period is from 18 March 2017 until 17 March 2020.





## IN SUNGAI KIM KIM POLLUTION

On 7 March 2019, the dumping of chemical substances into Sungai Kim Kim in Pasir Gudang, Johor affected almost 6,000 people due to the toxic fumes. Following the pollution crisis, IOI Pan-Century (IOI Pan-Cen) has taken various steps to extend assistance in line with its Corporate Social Responsibility.

Through its Store Department, IOI Pan-Cen distributed disposable N95 face masks to all employees who were required to work outdoors as well as to the employees' immediate family members who are staying near the affected area. At the same time, the Safety, Health & Environment Department has consistently alerted all employees via email on the safety guidelines and distributed informative pamphlets and flyers from the Ministry of Health. Employees are cautioned to stay alert at all times and follow the safety precautions if they experience any eye irritation, chest pain, shortness of breath and/or breathing difficulty.

As one of the committee members of Pasir Gudang Emergency Mutual Aid (PAGEMA), IOI Pan-Cen also contributed 20 cartons of mineral water, 320 pieces of N95 face masks and loaned two oxygen cylinders to PAGEMA.

IOI Pan-Cen employees are constantly updated on the daily levels of air quality such as oxygen, carbon monoxide, hydrogen sulfide and lower explosive limit plus wind direction through IOI Pan-Cen's risk assessment as well as on the readings of volatile organic compounds provided by Bunge Lodgers Crokiaan Asia.

In addition, IOI Pan-Cen has made contingency plans by purchasing half facepiece respirators and National Institute for Occupational Safety and Health (NIOSH)-approved Cartridge 6006 that offer reliable and convenient respiratory protection.



## Door-to-Door Excellence

On 29 March 2019, IOI Acidchem Sdn Bhd's (IOI Acidchem) Traffic Control Committee (TCC) hosted a briefing on Tankers, Lorries & Containers (TLC), Safety, Health & Environment (SHE) and Quality Assurance (QA) with the collaboration of the SHE and QA Departments. A total of 65 people, including contractors, vendors and transporters, attended the half-day transportation briefing.

The briefing kicked off with a keynote speech by IOI Oleochemical Industries Berhad Chief Operating Officer Mr Lai Choon Wah, followed by a sharing session of issues, updates, targets and goals by TCC Leader Mr Chong Kooi Meng, SHE Senior Manager Mr Rosli Omar and QA Manager Ms Lim Chee Wee. The briefing ended with an interactive Q&A session. The need for mutual co-operation between IOI Acidchem and the contractors, vendors plus transporters was agreed upon in order to achieve quality and excellence.



*Mr Rosli Omar explaining to the participants on the importance of safety.*



*Mr Lai delivering his keynote speech to the participants.*



# Spreading CNY Joy

**IOI** Oleochemical Industries Berhad, through its Community Service (CS) Department, ushered in the spirit of Chinese New Year by distributing mandarin oranges to all its employees as a symbol of prosperity and luck during the festive season and a token of appreciation for the employees' hard work. The employees were delighted to receive the gift.



## GET FIT. LIVE GREAT!

On 17 March 2019, IOI Oleochemical Industries Berhad (IOI Oleo) sponsored 50 employees who put on their running shoes to run for good health in the **Star Health Fun Run 2019** at SPICE Arena, Penang.

With the theme of **Get Fit. Live Great!**, the run aimed to inspire Malaysians to lead a healthy lifestyle. Clad in bright red t-shirts and IOI Oleo caps, the IOI Oleo team joined 3,800 participants to run 9.5 km after a flag-off at 7.30 am. IOI Oleo Executive Director Mr Tan Kean Hua and Senior Human Resources Manager Ms Irin Decruz also participated in the run.

After the run, the participants took the opportunity to visit the Star Health Expo which showcased various healthcare products and services as well as a plethora of free health checks and consultation services.







## ANNUAL SUPPLIER APPRECIATION DINNER

On 8 January 2019, IOI Edible Oils Sdn Bhd (IOIEO) held its **Annual Supplier Appreciation Dinner** in conjunction with the upcoming Chinese New Year. A total of 89 diners from IOIEO, IOI Corporation Berhad Commodity Marketing Department, external and in-house suppliers were present at the event that was held at the *Ocean King Seafood* restaurant, a famous venue for seafood delights in Sandakan.

Ten appreciation awards were handed out to the best performing mills for supplying good quality crude palm oil (CPO) and palm kernel (PK):

🏆 **Best Quality CPO Supplier – Grouping Category and Individual Mill Category** for Hap Seng Group of Companies and Morisem Palm Oil Mill respectively; 🏆 **Best Improved CPO Quality** to Ladang Mills; 🏆 **Best Quality PK Supplier – Grouping Category and Individual Mill Category** to Kretam Holding Group of Companies and Langkon Palm Oil Mill respectively; 🏆 **Best Improved PK Quality** to Sukau Palm Oil Mill; 🏆 **Highest Volume CPO Supplier – Grouping Category and Individual Mill Category** to Ngin Kong Group of Companies and Prolific Yield Palm Oil Mill respectively; 🏆 **Highest Volume PK Supplier – Grouping Category and Individual Mill Category** to Genting Group of Companies and Fortuna Palm Oil Mill respectively.

The awards serve as an encouragement to further empower the suppliers to improve the quality of their products. The dinner was made even merrier with a lucky draw that saw 15 fortunate guests receiving *Giant Hypermarket* gift vouchers packed in auspicious *angpows*. To end the evening, IOIEO presented all the guests with a custom-ordered souvenir each to mark its gratitude and to thank them for their continued support.

IOIEO General Manager Mr Shyam Lakshmanan (left) presenting the Best Quality CPO Supplier Award (Individual Mill Category – Morisem Palm Oil Mill) to Labad Datu Region Senior General Manager Mr Ragupathy a/l Selvaraj.



The guests were treated with a scrumptious selection of seafood cuisines.

**LAUNCHES  
CORPORATE MOVIE**



**BUNGE**  
Loders Croklaan

**RELEASES  
SUSTAINABILITY NEWSLETTER**

Bunge Loders Croklaan launched its new **Corporate Movie** on 19 February 2019. The video relates the story of how Bunge Loders Croklaan helps its customers to win in a dynamic marketplace. The Bunge Loders Croklaan team gives its customers every advantage, with a full range of edible oils for bakery, confectionery, culinary, infant nutrition and many more with its broad portfolio and extensive geographic footprint. Bunge Loders Croklaan is perpetually curious, always evolving and building dedicated teams to deliver the best results together.

To view Bunge Loders Croklaan's new Corporate Movie, please visit: <https://vimeo.com/318716408>

Bunge Loders Croklaan has just released its quarterly **Sustainability Newsletter** in February 2019. Read about the updated Palm Oil and Shea sustainability dashboards, news updates and learn more about how Bunge Loders Croklaan maps and monitors its palm oil supply chain using a Geographic Information System (GIS).

To view Bunge Loders Croklaan's Sustainability Newsletter, please visit: [http://europe.bungeloders.com/images/applications/Bunge\\_Loders\\_Croklaan\\_Sustainability\\_Newsletter\\_February\\_2019.pdf](http://europe.bungeloders.com/images/applications/Bunge_Loders_Croklaan_Sustainability_Newsletter_February_2019.pdf)





# Blossoms of Prosperity at ICM



Smiles and cheers filled the festive atmosphere as people of all ages gathered to celebrate Chinese New Year (CNY) at IOI City Mall (ICM). With a **Blossoms of Prosperity** campaign from 11 January to 10 February 2019, ICM welcomed CNY with a breathtaking indoor Spring Garden, which had a 10-metre tall pagoda and five-tier Fortune Fountain as well as blossoms of peonies, chrysanthemums, cherry blossoms and 'Rong Hua' trees (绒花树). Other festive activities included the international award-winning lion and dragon dance performances by International Kun Seng Keng Lion & Dragon Dance Association (Johor) and Kwong Ngai Lion Dance Troupe (Kuala Lumpur).



Mr Chris Chong cheerfully handing out angpows.

## Reunion Under the Stars

**IOI** City Mall (ICM) collaborated with IOI Properties Group Berhad, Putrajaya Marriott Hotel (PMH), Palm Garden Hotel and Palm Garden Golf Club to spread Chinese New Year (CNY) joy to 100 senior folks, special needs guests and their caretakers from Rumah Victory (Puchong), House of Joy (Puchong), Sisters of the Poor (Cheras) and Persatuan Rumah Amal Murni (Kajang). A sumptuous reunion dinner was held 'under the stars' at the West Garden Piazza, and included tossing of salmon *yee sang* as well as dining on other CNY favourites specially prepared by PMH.

ICM Complex General Manager Mr Chris Chong said: "This year's event is a first collaboration by the mall with the hotels and golf club as part of our corporate social responsibility effort. It brings us great joy to see the many smiles and heartwarming laughter amongst our senior friends this wonderful evening. Our joint effort is to show love and appreciation for our seniors and special needs guests and that they are valued and not forgotten."

The guests were also entertained by spectacular acrobatic LED lion dance performances featuring eight colourful lions by Kwong Ngai Lion Dance Troupe and a colourful LED diabolo performance. Earlier, they shopped for their CNY outfits which were sponsored by Good2U. They also received goodie bags and *angpows* from ICM, Giordano, Cotton On, Suitable, Caring Pharmacy, HomePro and Tesco.



It's time to 'lou hei' – let's toss it higher and higher for good fortune.




Senior folks from Rumah Victory shopping for their CNY clothes at Good2U.



Senior folks from House of Joy giving a thumbs-up to the delightful entertainment and food.





Mr Cheah (right) officiating the eye-dotting ceremony to symbolise the spirit of the lions coming alive.


## Voyage of Prosperity at IOI MALL PUCHONG

**IOI** Mall Puchong invited its shoppers to bask in the prosperity of Chinese New Year (CNY) by bringing them back in time to around 200 to 280 AD towards the end of Eastern Han Dynasty via a magnificent 26' height and 32' length junk ship, surrounded by classic imperial armours and crystal-clear water, lanterns and giant spring couplets inscribed with idioms.

To add to the merriment, an extravaganza celebration was held on 17 February 2019 which brought together various forms of Chinese arts and culture in line with the mall's **Voyage of Prosperity** campaign. The parade started off with the eye-dotting ceremony which was officiated by IOI Properties Group Berhad Chief Operating Officer (Property Investment) Mr Cheah Wing Choong. A total of 18 prancing vivid lions, celestial guardians, *Big Head Buddha*, *God of Prosperity*, *Shaolin* and *Wushu* martial arts experts parading to the beats of 24 season drums and an acrobatic show by lion dance troupe Kun Seng Keng Kuala Lumpur created one of the most colourful and thrilling events to reverberate the neighbourhood.



## International Women's Day



Mr Lim (fourth from left) along with the VIPs at the opening ceremony of the event.

From 1 to 10 March 2019, IOI Mall Kulai collaborated with the Department of Women Johor, Johor Women's League (JEWEL) and 13 non-governmental organisations (NGOs) to celebrate women empowerment with the public in conjunction with **International Women's Day**. IOI Mall Kulai sponsored the main venue for the event, which was themed *Balance for Better* as a platform to inspire women to balance their responsibilities and commitments in all aspects of their lives.

On 5 March 2019, Deputy Minister of Women, Family & Community Development Yang Berhormat (YB) Puan Hannah Yeoh officiated the event with Johor Women Development & Tourism Committee Chairman YB Ms Liow Cai Tung, Johor Women Development Department & Association of Wives of State Assemblymen in Johor (Jasmine) Chairman Datin Nora Mohd Som and IOI Properties Group Berhad, Johor Bahru Chief Operating

Officer Mr Lim Beng Yeang. The 10-day event included various educational and community-based activities such as performances by traditional dance groups, exhibitions from government agencies and NGOs, a photography exhibition themed *Holding Up Half The Sky*, sales of various entrepreneurial products, free mammogram, pap smear and health test, fashion talk, make-up contest and children's colouring competition.





## Bringing CNY Cheers at IOI Mall Kulai

IOI Mall Kulai celebrated the joy and prosperity of Chinese New Year (CNY) by decking its entire mall with red fans and *angpows* in line with its **Fan (扇子)** campaign. IOI Mall Kulai further spread its blessings of prosperity to a **Bringing Cheer to the Less Fortunate CNY Reunion Charity Event 2019** on 26 January 2019. Collaborating with IOI Properties Group Berhad, Johor Bahru (IOIPG JB), IOI Mall Kulai organised a reunion lunch for the senior citizens and orphans from various charity homes including Persatuan Penjagaan Kanak-Kanak Terencat Akal Johor Bahru, Calvary Healing Center Kulai, Pusat Jagaan Warga Emas Harmoni Cemerlang and Pertubuhan Kebajikan Vision at the mall's concourse area.

During lunch, the guests were entertained with various performances including a magic show, *guzheng* recital and a special dance performance by Persatuan Penjagaan Kanak-Kanak Terencat Akal. The *God of Prosperity* and *Buzzy Bee* mascots also made special appearances to distribute fortune cookies. After lunch, IOIPG JB Chief Operating Officer Mr Lim Beng Yeang, IOIPG JB Assistant General Manager (HR & Admin) Ms Ang Siew Heong and IOI Mall Kulai Complex Manager Mr Raymond Koo accompanied special guest Mr Wong Bor Yang, who represented Deputy Minister of Education Yang Berhormat Puan Teo Nie Ching to distribute *angpows* and hampers to the old folks and the orphans.

A *guzheng* recital to serenade the crowd.

A special performance by Persatuan Penjagaan Kanak-Kanak Terencat Akal.

Mr Lim distributing *angpows* to the senior citizens.

(From left): Mr Raymond Koo, Ms Ang, Mr Wong and Mr Lim tossing the customary yee sang.

## 3<sup>RD</sup> WUSHU TOURNAMENT 2019

Once again, IOI Mall Kulai collaborated with Shan Fu Gong Culture Bureau to co-organise a three-day **Wushu Tournament** from 29 to 31 March 2019. It attracted over 700 participants coming from 28 wushu organisations located across five states in Malaysia. On 30 March 2019, Johor Women Development & Tourism Committee Chairman Yang Berhormat (YB) Ms Liow Cai Tung officiated the tournament and commended that the games will provide a platform for the athletes to train for the upcoming **2020 Malaysia Sports (SUKMA)** in Johor.

The three-day event played host to over 1,000 exciting and highly competitive wushu matches. Overall, Penang Wushu Academy emerged as the undisputed victor, followed by Johor Wushu Academy and Foon Yew JB Wushu Club. On 31 March 2019, the winners received their prizes from Johor Bahru Tiong Hua Federation President Datuk Seri Tey Kim Chai, who attended the closing ceremony, and encouraged parents to support their children to learn and further advance the culture of wushu.

YB Ms Liow (third from right) receiving a sword as an appreciation gift from Shan Fu Gong President Mr Ngoi Toke Tham (second from right).



# Earth Hour around IOI Resort City



Over at Palm Garden Hotel, some 70 diners at Palms Café enjoyed terrace barbeque and dining in the dark while being entertained by the beautiful Leah L'Diva. The hotel guests also helped to light up the floating candles marking '60' which decorated the walkway.



Over at Le Méridien Putrajaya, hotel guests were delighted to participate in EH by lighting up the floating candles as lights went out at 8.30 pm. General Manager Mr Kumar Renoo (right) and the management team had a great time with guests as they feasted in the dark.



At Putrajaya Marriott Hotel, guests helped to light up 365 pieces of green candles at the Lobby Lounge on 30 March 2019 in celebration of Earth Hour (EH). An energising Zumba Dance Party was held by instructor Zin Rina while children displayed their creative Best Glow Stick Dress Up. The party was kept on high by wonderful performances by the New Breeze Band before lights are turned back on at 9.30 pm.

Palm Garden Golf Club participated in EH by setting up their unique '60' at Golfers Terrace where diners enjoyed their share of dining in the dark while making their stand against climate change.



Four Points by Sheraton Puchong invited guests to their Glow In The Dark Cocktails & Mocktails, where everyone had a hand at lighting candles before lights out at 8.30 pm.

## Spreading Blessings of Prosperity

Every year, Putrajaya Marriott Hotel and Le Méridien Putrajaya hold their annual lion dance performance to usher in the Chinese New Year (CNY) and to invite prosperity and good fortune for the year ahead.

At Putrajaya Marriott Hotel, the lion dance performance kicked off with an energetic acrobatic show at 2 pm on 12 February 2019 at the Main Lobby. Greeted by enthusiastic cheers from the hotel guests, the parade continued to bless all the restaurants and administration offices in Level 2.



*Le Méridien Putrajaya opens the door to better luck and wealth in 2019.*



*Putrajaya Marriott Hotel Senior General Manager Mr Simon Yong and team wishes everyone a prosperous 2019.*

Le Méridien Putrajaya also welcomed a pair of charming lions during the first day of CNY to the delight of hotel guests and associates. The lions performed strong acrobatic feats by jumping and prancing on stilts at the front entrance before proceeding into the hotel's restaurants, pleasantly surprising diners.



# Negeri Sembilan Food Promotion



(From left): Putrajaya Marriott Hotel Senior General Manager Mr Simon Yong, IOI Properties Group Berhad Chief Operating Officer (Property Investment) Mr Cheah Wing Choong, MDNH Director Mr Khalid Syed Ali, Chef Dato' Ismail, Wanita Perdasama Vice President Datin Norisa Abu Bakar and MDNH Pn Junaidab Binti Salleh graced the launch.

For this March 2019, Putrajaya Marriott Hotel's Zest Lifestyle Restaurant introduced specialty cuisines from Negeri Sembilan for lunch and dinner buffet daily. Known for its *lemak*-based dishes and generous use of spices, local ingredients such as coconut milk, *cili padi*, lemongrass and *belacan* paste are used to create the rich and creamy selection of traditional dishes.

Celebrity Chef Dato' Ismail made a special appearance on 13 March 2019 at the launch. The Malaysian Department of National Heritage (MDNH) also set up a Heritage & Cultural corner that was filled with *batik* and *songket* demonstrations, traditional cookies and snacks, traditional clothes and accessories, exhibition on heritage books and traditional kitchen utensils as well as traditional games. Guests were also entertained with beautiful classical performances by Kumpulan Cak Lempong Penglipur Lara from Politeknik Port Dickson throughout the evening.



A wonderful caklempong performance.



Mr Simon Yong and Chef Dato' Ismail trying their hands at colouring their own kain batik.



## MOVIE ADDICT at Palm Garden Hotel



On 18 January 2019, Palm Garden Hotel celebrated its **Annual Dinner** with the theme of **Movie Addict** at the Perdana Ballroom where hotel associates came in costumes depicting their favourite actors and actresses from movies such as *Little Red Riding Hood* and *Predator*. The glitzy event started with opening speeches by IOI Properties Group Berhad Chief Operating Officer (Property Investment) Mr Cheah Wing Choong, and the new Acting Hotel Manager Ms Lee Ai Meng. Then an energetic dance performance by D'Twinz brought the house up on their feet.

The event also commemorated the hotel's long-service associates: Mr Fong Kam Choi and Ms Rosiley a/p S. Raman (20 years), Mr Sin Jee Yip, Mr Suresh a/l Rengan and Mr Krishnan a/l Kuppusamy (15 years), plus Mr Mohd Amirul Hisham and Ms Audrey Yap (10 years). Eight other associates who have served more than five years were also feted. Ms Ernaswasti from Front Office for Front of the House and Mr Md Annuar Hossain from Housekeeping for Back of the House were chosen as Employees of the Year.

Throughout the night, inter-departmental groups put on their best shows from singing to a sketch to dancing to an acting repertoire. The Finance and Human Resource Departments emerged as winners of the Best Song and Best Dance Performance respectively. For the rest of the evening, the crowd was entertained with a karaoke singing contest as well as the Best Dressed Competition. By the end of the night, everyone left the event with a gift while the Grand Prize winner walked away with a 60-inch Android TV.



# Kampunglicious Ramadan at Palm Garden Hotel

Palm Garden Hotel (PGH) is bringing back its popular **Kampunglicious Ramadan** buffet this year from 6 May until 4 June 2019.

Every day, Sous Chef Faizul and his team will prepare a delicious spread of over 80 types of cuisine that will whet your appetite as you dine in comfort and enjoy the live Ghazal performance at Palms Cafe. Some of the delectable *Kampung* dishes include the signature *Roast Lamb* on the pit which is a crowd favourite with its middle Eastern flavours, *Chicken & Beef Satay* and *Kawah* featuring popular dishes like *Fish Head Curry* and *Sup Tulang*. Delicious main dishes that are available on a rotational basis are *Kampung* delights from all cultures in Malaysia such as *Tenggiri Asam Pedas*, *Stir-Fried Bamboo Clam* with *Salted Black Bean*, *Daging Kandar*, *Gulai Asam Tempoyak Ikan Siakap*, *Fried Chicken* with *Salted Egg & Curry Leaf* and more. The dessert and appetizer section offers various dates and tempting desserts such as *Butter Pudding*, *Tapai Pulut*, *Fried Honey Popiah*, *Sweet Porridges* and more.

Surau facilities and ample free parking space are available.

*The Kampunglicious Ramadan is affordably priced at RM98 nett per adult and RM58 nett per child/senior citizen. Early bird vouchers are available for sale from now until 5 May 2019. For more information, please call +603 8943 2233/016-649 5101/016-314 4101.*



## BIRTHDAY BASH CELEBRATION



Mr Simon Yong  
presenting a birthday gift  
to one of the associates.

Palm Garden Hotel (PGH) held a **Birthday Bash Celebration** for all their January to March-born associates on 29 March 2019 at Perdana Ballroom. The event started with a meaningful speech by PGH Senior General Manager Mr Simon Yong, which was followed by a summary review of PGH's positive feedbacks and areas of improvement by Front Office Manager Mr Saiful Fareeq Rosli.

About 100 associates attended the celebration. The birthday babies for the three months plus the Employee of the Month for both Front and Back of the House were rewarded with a gift from PGH. The afternoon ended with the associates tucking into a special buffet spread which featured the yummy *Roti Jala & Chicken Curry*, *Chee Cheong Fun*, *Club Sandwiches* and more.

## Introducing Marriott Bonvoy™



Le Méridien Putrajaya and Four Points by Sheraton Puchong celebrated the launch of **Marriott Bonvoy™**, the latest travel programme by Marriott International. Loyal hotel guests and clients were invited to the global event on 14 February 2019, and were welcomed to join in the festivities at the Le Méridien Hub. Marriott Bonvoy™ officially combines the current three rewards programmes such as Marriott Rewards®, The Ritz-Carlton Rewards® and Starwood Preferred Guest (SPG) Rewards® to give members access to Marriott's portfolio of diverse brands and benefits. Welcoming and optimistic, the new loyalty brand is built on the belief that travel enriches its members and has the power to enrich the world.





## The Art of Corsages



Associates at Le Méridien Putrajaya tried their hands at creating unique flower corsages in a workshop ran by Personal Assistant to General Manager Ms Lee Foong Kuan. The workshop, part of the hotel's quarterly **Take Care** initiative, was held on 4 March 2019 where 14 associates spent over an hour to learn the finer details of creating beautiful corsages.

## Sauce & Salad Workshop



As part of Marriott International's **Take Care** initiative, Four Points by Sheraton Puchong held its very own make-your-own **Basic Sauce and Salad Workshop** on 27 February 2019 for its hotel associates. The one-hour workshop, mentored by Chef Arthur, had the associates crafting the perfect salad within the proper guidelines. The freshly-made sauce and salad made were then distributed to each department for all to try.



## Four Points SHOWS CARE

Four Points by Sheraton Puchong (Four Points) visited Sunrise Retired Home on 24 February 2019, in conjunction with the Chinese New Year celebration. Some of the hotel associates, along with the **Take Care** committee spent some quality time with the elderly while enjoying a rousing lion dance performance and enjoying yummy festive food. Four Points also donated grocery items and other daily necessities to aid the home's expenses.



## Celebrating MILESTONES



Four Points by Sheraton Puchong celebrated its associates in honour of their work commitment which is aligned with the hotel's motto of providing honest, uncomplicated comfort. The nomination criteria and eligibility were opened to confirmed permanent associates, regular contract workers who have been with the hotel for three months and above, those with no misconduct for the past six months, those who have demonstrated exemplary attitude towards both internal and external guests, as well as polite, friendly, flexible, well-groomed and reliable timekeepers.



# 211 SAP STUDENTS Receive RM91,800 from



Datin Joanne (left) receiving an appreciation gift from SJK (T) Bangi Headmaster Mr Thanaseelan a/l Seethapathy.

Yayasan Tan Sri Lee Shin Cheng (Yayasan TSLSC) has awarded RM91,800 to 211 underprivileged students from 26 primary and secondary schools in Peninsular Malaysia and Sabah under its **Student Adoption Programme (SAP) 2019**, with 116 employees' children and 95 non-employees' children receiving the aid this year.

The initiative is part of Yayasan TSLSC's efforts to provide these needy children with equal access to education and support their other needs by easing the financial burden on their families. The selected primary students will each receive RM800 while the secondary students will each receive RM1,000 every year until the completion of their primary and secondary education.

IOI headquarters, IOI Palm Biotech and Palm Garden Golf Club's employees receiving the school bags on behalf of their children.



Students of SJK (C) Yoke Min expressing their gratitude with a self-made thank you card for Yayasan TSLSC.



On 20 February 2019, Yayasan TSLSC kicked off its SAP 2019 at IOI headquarters by handing out school bags to children of IOI employees who are adopted under SAP 2019. Later, on 27 February 2019, Yayasan TSLSC Executive Director Datin Joanne Wong visited three primary schools located in the Klang Valley, namely SJK (C) Yoke Min, SJK (T) Bangi and SJK (C) Yak Chee, to give out school bags to selected SAP students and also to discuss student affairs with the respective school headmasters and teachers.

To date, Yayasan TSLSC has assisted 1,007 children from over 200 schools since the introduction of SAP in 2008. Priority is given to needy students from families with financial difficulties.

Students of SJK (T) Bangi with their new school bags.



Parents and SJK (C) Yak Chee's teachers beaming with pride over the students' achievements.





# CONQUERORS IN OBSTACLE RACE

On 10 March 2019, Yayasan Tan Sri Lee Shin Cheng sponsored 17 employees from IOI Corporation Berhad and IOI Properties Group Berhad who geared up physically and mentally to participate in the **Tunku Abdul Rahman University College (TARUC) Obstacle Course Race 2019** at TARUC Kuala Lumpur Main Campus in Setapak, Kuala Lumpur.

Carrying the theme of *Conqueror* which emphasised the ability to conquer the challenging obstacles in the race as well as the determination of the participants to excel and be conquerors of themselves, the race consisted of a challenging platform of 11 types of obstacles that combined running, climbing, jumping, crawling, lifting, dunking and balancing within a 4 km route. The gruelling course was designed to challenge one's physical endurance and mental grit. Held in conjunction with TARUC's 50<sup>th</sup> anniversary, the race was organised in collaboration with official partner, Mad Warrior.

The Elite Race, comprising 80 participants including three IOI employees, was flagged off at 7 am. It was followed by the Open Race where 400 participants including 14 IOI employees were flagged off at 8.30 am by TARUC Chairman of the Board of Governors Dato' Sri Liow Tiong Lai.



Zumba warm-up  
before the race!



Three participants  
competing in the  
Elite category.

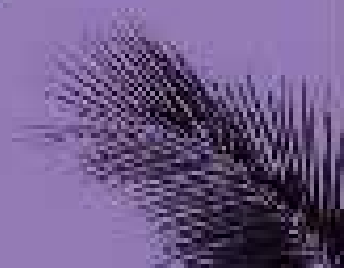




## History

The first local commercial plantation was in Selangor, established in 1917 by a young Frenchman, named Henri Fauconnier.

In the early '50s, the oil palm plantation had increased significantly to reduce Malaysia's dependency on rubber and tin.



## Origin

A species of oil palm from West Africa, between Angola and Gambia.

Its scientific name is *Elaeis guineensis*.



# PALM OIL *Facts*

## Aesthetics

The plant can grow over 20 metres tall, and is able to produce fruits until the end of its economic lifespan of 25-30 years.

Fruits in large bunches, or otherwise known as fresh fruit bunches (FFB) weigh between 5-30kg each.

It bears fruits all year round, which makes the plant a lucrative and competitive commodity.



## Route to Malaysia

Oil palms were brought to Malaya in 1875, by the British as ornamental plants.



There is an archaeological evidence of palm oil being used in food more than 5000 years ago.



## Fatty Acid Composition: Palm Oil vs Other Oils



Solid at room temperature  
Beef, butter, tallow, lard  
**SATURATED FATS**



Liquid at room temperature  
Canola & olive oil  
**MONOUNSATURATED FATS**



Liquid at room temperature  
Soybean, safflower, sunflower & corn oil  
**POLYUNSATURATED FATS**



Semi-solid at room temperature  
Palm oil  
**BALANCED FAT**  
A mixture of unsaturated (poly & mono) & saturated fatty acids



# PALM OIL Facts

## Why does Palm Oil have a HIGH Smoke Point?

Palm oil has a *naturally balanced* composition.

1

Mainly *monounsaturated & saturated fatty acids* with a moderate amount of polyunsaturated fatty acids

2

The more saturated the fat, the more stable it is when heated – oils that are saturated and monounsaturated are *best for cooking*

3

Naturally Balanced Composition

Monounsaturated & Saturated Fatty Acids

Best for Cooking



## Malaysian Palm Oil: Excellent for Frying

**EXCELLENT FRYING STABILITY**  
Malaysian Palm Oil is highly suitable for deep frying.

### EXCELLENT FOR FRYING

- Neutral Taste – non greasy & retains crispiness.
- Stable at high temperatures.



### EASIER CLEANING

When cooking with Malaysian Palm Oil, very little residue is left sticking on utensils, making cleaning easier and leaving your kitchen spotless.



[www.loveMYPalmoil.com.my](http://www.loveMYPalmoil.com.my)



#loveMYPalmoil  
#sayangisawitku



[www.mpoc.org.my](http://www.mpoc.org.my)  
[www.palmoiltv.org](http://www.palmoiltv.org)





# Bazaar Ramadhan Marriott

WE ARE BACK WITH "7 KAWAH" AWESOMENESS  
& SO MUCH MORE !!

6 MAY - 4 JUNE 2019

RM130 nett per adult / RM80 nett per child (age 6-12 years)

Zest Lifestyle Restaurant takes you on a culinary journey of everlasting favorites made popular from generation to generation. There's a wide spread of traditional and specialty dishes that is sure to tantalize weary taste buds after a long day of fasting. Among the highlights this year is the much talked about "Tujuh Kawah Wale Lan", Ikan Bakar Pasar Kinabalu, Satay Kajang, Rojak Rojak Segala Rojak, Succulent Middle Eastern Treat and so much more. Adding on to the list is a huge selection of mouth-watering fruits at our Orchard that includes durian, mangosteens, jackfruit and not forgetting our "Cendol Durian"

For reservations please call,  
Hunting Line: 03-8949 8888 ext. 1013 / 1028 / 1029  
Ramadhan HOTLINE: 03-8949 8922 / 8761 / 8655  
Whatsapp: +6 012 393 0172

**EARLY BIRDS SPECIAL OFFER**  
RM100 NETT PER ADULT / RM60 NETT PER CHILD  
BOOKING FROM: 1 MARCH - 5 MAY 2019

Scan Now!



Like Us /marriottputrajaya

Follow Us @marriottputrajaya



# IOI *F*.R.E.E. Ownership

## THE BEST TIME TO OWN A HOME



**F**lexible  
Financing



**R**ebates



**E**xtra  
Rebates



**E**Stamp duty  
Exemptions

\*Terms & Conditions apply.

A Township Development By:



Developer

**MAYANG DEVELOPMENT SDN BHD (86092-W)**  
IOI City Tower 2, Lebuhr IRC  
IOI Resort City, 62502 Putrajaya

Marketing & Sales Office

**IOI GALLERIA @ IOI RESORT CITY**  
Lebuhr IRC, IOI Resort, 62502 Putrajaya.  
Tel: 03-8947 8899  
Email: IOIResort.property.marketing@ioigroup.com

[ioiproperties.com.my/free](http://ioiproperties.com.my/free)

**03 8947 8899**

• All information contained herein including the measurements and illustrations are subject to amendments without notification as may be required by the authorities or the developer's consultants and are not intended to form and cannot form part of an offer or contract. All measurements are approximate.