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EDITOR’S NOTE

Sustainability has long been ingrained in IOI Group’s (IOI) core businesses, worldwide operations and organisational culture. The progressive journey towards committed sustainability is governed by IOI’s pursuit to advance as a leader in integrating the highest sustainability standards into its business practices and growing in responsible care towards the betterment of the environment and society.

The determination to stay on the path is proven in IOI’s continuously progressive endeavours (turn to our Cover Feature) to rise amidst various palm oil challenges, a four-month certification suspension of the Roundtable of Sustainable Palm Oil that has since been lifted on 8 August 2016, unfounded allegations and more. At a recent palm oil conference hosted by the Malaysian Palm Oil Council, IOI Corporation Berhad (IOIC) Chief Executive Officer Dato’ Lee Yeow Chor aptly described IOI as a “progressive” corporation. Indeed, IOI’s progressive journey is marked with conscious and transparent sustainability efforts found in our website at www.ioigroup.com. Check it out and stay updated with us.

Meanwhile, IOI Loders Croklaan (IOILC) continues to chart a growing geographical presence with the opening of a new office in Manila, the Philippines on 1 September 2016 (page 22). Over the years, IOILC has engaged in a fruitful long-term relationship with distributors and customers in the country. This milestone provides a platform for IOILC to share its vast knowledge and renowned expertise while offering trans-free solutions to customers for the removal of partially hydrogenated oils from products.

We are pleased to note that IOI Properties Group Berhad (IOIPG) has unveiled its inaugural corporate video (page 11). Shot in various townships and properties of IOIPG in Malaysia and Singapore, it depicts the award-winning developer’s three core businesses namely property development, property investment, leisure and hospitality. The video defines IOIPG’s vision of Building a Future of Possibilities which is reflected in the recent expansion of its leisure and hospitality portfolio through the debut of Le Méridien Putrajaya (page 12) in IOI Resort City. The five-star hotel’s opening marks its third addition in Malaysia after Le Méridien Kuala Lumpur and Le Méridien Kota Kinabalu.

IOIPG’s growth and visionary journey is further witnessed in IOIPG’s strategic acquisition of a 6.2-acre leasehold land within the new Xiang An central business district in Xiamen (page 11) which is proposed to be turned into a new integrated eco city. Finally, both IOIC and IOIPG recently ended their financial year. You can view their journey of progress, achievements and performance by logging into www.ioigroup.com. Check it out and stay updated with us.

We would like to express our heartfelt gratitude for the input of Berita IOI from the contributors mentioned below. We look forward to a continued contribution of interesting articles and pictures from all of you. After all, Berita IOI is a newsletter for all the staff of IOI Group and we would all like to see this newsletter as a publication that we are all proud of. Kindly forward your contributions to berita.ioi@ioigroup.com.

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Carine Yap
IOI Group (IOI) has embraced the values of sustainability since the early days and embedded them in the Core Values, policy statements and work practices across its global operations.

IOI first launched its Group Sustainability Policy Statement in 2014 to improve the sustainability performance of the Group by adopting a responsible stance in its core businesses. A revised Group Sustainability Palm Oil Policy (SPOP) was published on 8 August 2016 to enhance IOI’s sustainability commitments on protection of High Conservation Value (HCV) areas, no deforestation of High Carbon Stock (HCS) areas using the HCS Approach (pending the definition of an integrated HCS methodology), and no development of peat lands regardless of depth. These commitments apply to our own operations and our third-party suppliers.

Together with a Sustainability Implementation Plan (SIP) which details IOI’s clear activities, milestones and timelines to achieve the SPOP, IOI’s re-affirmation of its full commitment to the No Deforestation, No Planting on Peat and No Exploitation (NDPE) policies in its SPOP is evident in some of the following measures and practices.

IOI has been practising zero burning in all its new planting and replanting activities for more than 25 years. In order to achieve effective fire prevention in our plantations in Indonesia, we are working with the local communities and government agencies towards developing a partnership in fire prevention outside our concessions’ boundaries by raising awareness and conducting trainings. Recently, we also partnered with Balai Konservasi Sumber Daya Alam (BKSDA) to work on an action plan on effective fire prevention and mitigation.

IOI recognises the importance of biodiversity conservation and has incorporated the protection of HCV, HCS and peat areas in new developments. Currently, we are managing and monitoring a total of 1,128 hectares and 2,345 hectares of HCV areas within our existing concessions in Peninsular Malaysia and Sabah respectively. We are also contributing to several conservation efforts, for example the Malua Wildlife Conservations Initiative, Orangutan Foundation International’s Care Centre and Quarantine Facility in Pangkalan Bun, Kalimantan, Malaysian Palm Oil Wildlife Conservation Fund. Our most recent collaboration is with the Sabah Forestry Department.

With regard to peat land management, we are committed to a landscape approach to manage peat land within and around our concession areas in Ketapang which involves the communities and local authorities. Further to this objective, we have signed an agreement for the commencement of LiDAR mapping of peatland areas within and around our Ketapang concessions.

Using the 3D topographical aerial LiDAR (Light Detection and Ranging) mapping, IOI is able to map peatlands in Kalimantan in terms of quality, height and depth.
Achieving 100% Traceability

Since 2012, IOI has started mapping its entire palm oil supply chain for its downstream manufacturing businesses in order to build a traceable, transparent and sustainable palm oil supply chain. With a three-step approach to track the exact origin of oil, risk assessment and mill-level verification with Proforest, IOI is actively ensuring the sustainability of its third-party suppliers and on course to achieve 100% traceability for palm oil stream (end-2016) and palm kernel oil stream (end-2018).

Transparency & Stakeholder Engagement

As part of the Group’s transparency governance procedures, we have developed a grievance mechanism for our stakeholders to raise concern on any issues or gaps in IOI’s supply chain that is not in line with our SPOP.

To ensure transparent reporting, we are updating all stakeholders on our progress on SPOP and SIP periodically. We will also introduce a public reporting system (company dashboard) to communicate traceability information, progress on resolution of outstanding complaints and updates on supplier engagement and verification by end of this year.

In line with our stakeholder outreach programme, we have initiated regular engagement sessions with our major stakeholders through various platforms and occasions. In order to effectively roll out our SPOP trainings and workshops are organised with Proforest to create awareness among employees and suppliers on the new requirements and compliance with the SPOP.

IOI remains dedicated to all necessary actions to demonstrate a continued commitment to the sustainability management of responsible global palm oil supply chains and the building of a world-class oil palm business. For updated information on IOI’s sustainability progress, please log on to www.ioigroup.com.
Q4 Earnings for IOIC and IOIPG

IOI Corporation Berhad (IOIC) posted a loss before taxation of RM24.5 million for the fourth quarter ended 30 June 2016 (Q4 FY2016) as compared to the profit before taxation of RM169.1 million a year ago (Q4 FY2015). The drop was attributed to lower contribution from the resource-based manufacturing division as a result of fair value loss on derivative financial instruments and higher net foreign currency translation loss of RM124.7 million on foreign currency denominated borrowings.

The plantation division’s Q4 FY2016 profit decreased by 3% to RM195.1 million from RM201.6 million due mainly to lower fresh fruit bunches production which was offset by higher crude palm oil (CPO) and palm kernel (PK) prices realised which were RM2,490/MT and RM2,325/MT respectively in Q4 FY2016 as compared to RM2,197/MT and RM1,574/MT in Q4 FY2015.

As for the resource-based manufacturing division, it posted a loss of RM58.5 million as compared to a profit of RM99.1 million in Q4 FY2015 due mainly to fair value loss on derivative financial instruments of RM121.9 million as compared to a gain of RM24.5 million in Q4 FY2015. Although the refining margin was comparatively better, the division saw lower margin from the oleochemicals sub-segment as a result of high PK raw material cost and was impacted by lower contribution from the specialty oils and fats sub-segment arising from the Roundtable on Sustainable Palm Oil certification suspension which has since been lifted on 8 August 2016.

Meanwhile, IOI Properties Group Berhad (IOIPG) recorded an operating profit of RM107.1 million in Q4 FY2016 which is 49% higher than Q4 FY2015. Its revenue also increased 45% to RM891.7 million in this quarter. However, its earnings slipped by 3% to RM389.4 million due to a higher tax expense.

All three divisions contributed to better results. The property development division’s revenue and operating profit increased as a result of higher sales take-up rate in the Trilinq development in Singapore, improvement in sales of properties in Malaysia coupled with steady increase in progress works from all ongoing development projects. As for the property investment division, it benefited from the growth of its retail and office segments that currently enjoy higher occupancy and rental rates. The leisure, hospitality and other operations division also witnessed increase in revenue and operating profits which are derived from higher occupancy and average room rates, and better control of operating expenses from Putrajaya Marriott Hotel and Four Points by Sheraton, Puchong.

Going forward, IOIC and IOIPG expect to perform satisfactorily for the remaining financial period of 2016.

Cultivating Environmental Education under HoB

IOI Group’s Sandakan Regional Office’s (SRO) good engagement with Sabah Forestry Department (SFD) led to its selection among six reference areas in Sabah to promote sustainable best practices under Heart of Borneo’s (HoB) Ramsar special edition which emphasises the importance of environmental education. The conservation initiative, which received media coverage from Radio Television Malaysia (RTM) and local newspapers, was undertaken in collaboration with Rainforest Discovery Centre, a sub-unit managed by SFD and IOI’s Sustainable Palm Oil (SPO) department.

Participants from various government agencies such as officers from the Ministry of Education and higher learning institutions as well as representatives from Sarawak PUSAKA and delegates from SFD were divided into six groups. Sandakan Regional Office Senior Plantation Controller Mr Leang Hon Wai was at hand to welcome one of the groups assigned to IOI Group. The two-day programme from 1 to 2 September 2016 served as a good platform to introduce IOI’s best management practices and conservation efforts certified by the Roundtable of Sustainable Palm Oil (RSPO) and International Sustainable Carbon Certification (ISCC), contributions to local communities and engagement with multi stakeholders. SPO Manager Mr Dickens Mambu along with SPO personnel Ms Veronica Abel and Mr Emerald Sunny Pairin were at hand to assist the participants to gain first-hand experience of various activities such as transportation of fresh fruit bunches, night patrolling at forest buffer zones with the presence of IOI Honorary Wildlife Warden and planting Napier grass in Nangoh deer farm.

The closing ceremony was held at the headquarters of Rainforest Discovery Centre (RDC) in Sepilok where SFD Director Datuk Sam Mannan handed a certificate of appreciation to Mr Dickens Mambu who received it on behalf of IOI Sandakan Region.
Dato’ Foong Lai Choong has retired from his position as IOI Group Plantation Director effective 9 September 2016 after serving the Plantation Division (covering Peninsular Malaysia, Sabah, Sarawak and Indonesia operations) for the past 18 years with distinction, dedication and untiring sacrifice.

Dato’ Foong played a significant role in the global and local expansion of the Plantation Division. Under his devoted leadership, the division has thrived and achieved many remarkable and historical milestones. His invaluable leadership has led the Group to soar and sustain on high ratings.

In recognition of his immense contribution to the Group, the management organised a farewell luncheon on 9 September 2016 at Putra 4 Function Room in Palm Garden Hotel, IOI Resort City. Staff at respective regional offices also arranged dinners to bid farewell to their beloved leader. The events came to a fitting close with the presentation of treasured souvenirs to Dato’ Foong followed by photo taking sessions.

With Dato’ Foong’s retirement, Senior General Manager Mr NB Sudhakaran, formerly from Sandakan Region in Sabah, will take over most of Dato’ Foong’s responsibilities. In his position, he will be in charge of estates, mills and the research centre in Peninsular Malaysia, Sandakan Region Sabah and Miri operations as well as plantation sustainability matters. Mr NB Sudhakaran will report directly to IOI Group Chief Executive Officer Dato’ Lee Yeow Chor.

“We wish Dato’ Foong a happy retirement as he embarks on his new chapter of life. His departure is a great loss to the Group.”
**Integrated Pest Management Talk**

The Sustainable Palm Oil (SPO) department collaborated with Sandakan Regional Office (SRO) and University Malaysia Sabah (UMS) to conduct an educational talk on early detection and management of *Ganoderma boninense*, a type of disease that infects palm trees in oil palm plantations.

Held on 19 August 2016, the talk was attended by approximately 52 participants including heads of departments, research officers, SPO team members and practical students from UMS. Guest speaker Associate Professor Dr Chong Khin Phin, who is in charge of SPO’s research unit for UMS, gave a comprehensive talk on the management, detection and mitigation of *Ganoderma* while SPO Manager Mr Dickens Mambu gave the welcome speech.

**Tree Planting at Terusan Baru 3**

On 20 August 2016, more than 50 volunteers attended the **Tree Planting Day** initiated by IOI’s Sustainable Palm Oil (SPO) department and Terusan Baru Estate. The event was part of IOI Sandakan Region’s efforts to rehabilitate and conserve the degraded forest buffer zone. More than 150 seedlings of various selected tree species such as *Binuang*, *Gaharu*, *Pulai* and *Ketapang* were supplied by the *Komuniti Anak Pokok Kinabatangan* to be planted.

The event was officiated by Sandakan Regional Office Senior Plantation Controller Mr Leang Hon Wai followed by Terusan Baru Acting Manager Mr Ahmad Mohammad’s welcome speech in the presence of various personnel from departments such as Health and Safety, Research and Geographic Information System.

SPO Manager Mr Dickens Mambu also emphasised the importance of maintaining, enhancing and monitoring the High Conservation Areas.

**Awareness Campaign towards High Quality Care**

On 19 August 2016, IOI Sandakan Regional Office (SRO) collaborated with Klinik Kesihatan Ibu dan Anak Beluran to organise a women awareness campaign at Luangmanis Humana on the importance of women’s health during pregnancy and family planning. The campaign was an initiative to empower the women workforce in the plantations and enhance their well-being.

The role of women as catalysts towards an effective working environment was also highlighted in addition to the importance of recycling which was presented by Mr Bryan Barrega who was invited by the Sustainable Palm Oil (SPO) department to address the importance of waste management through recycling.

A certificate of appreciation for the awareness efforts was extended by the Beluran Health department to SRO which was represented by Senior Plantation Controller Mr Leang Hon Wai.
Enhancing Customer Service & Interpersonal Skills

An organisation’s value is not only measured by the quality of its products but in the way it treats each customer. Therefore, good customer service skills are essential to an organisation’s success whether the communication is undertaken by phone, face to face, word of mouth recommendation or in writing.

An interactive programme on **Enhancing Customer Service and Interpersonal Skills** was conducted on 27 September 2016 by trainer Mr Loke Kok Wah to build a better customer service culture, establish top-notch service standards for the organisation and create exceptional customer experience for client through the following principles:

- Describe the context of customer orientation
- Develop an excellent service mindset
- Project professionalism and positive first impression
- Learn interactive skills to win customers over the counter, via telephone calls and face to face
- Demonstrate professionalism when dealing with difficult customers

Everyone is an IOI ambassador and how we treat others affect our self-image and the image of our organisation. As such, providing service is not a role that is limited to the customer service department but extends to everyone within IOI.

Let’s practise these **G.U.E.S.T. Service Skills** to enhance our customer skills:
Clarity in writing is a challenging skill to master as word choice comes more easily for some people than for others. Clear and concise writing is a business necessity and a core organisational skill as such it is important to master the art of learning and honing writing skills to create effective communication.

A workshop on Basic Business Writing Skills was conducted on 29 September 2016 to enable IOI’s non-executives to learn how to create business documents that say what they mean and achieve the results they want. The workshop covered methods and tips to improve writing skills and achieve the right results from one’s written correspondence.

Trainer Ms Mathy Randhawa introduced four simple concepts while giving writing exercises to improve their current writing skills and reveal the participants’ common mistakes as well as encourage them to brush up on their grammar.

The interactive session helped them to:

- Improve writing skills with basic writing guidelines
- Identify and correct common grammatical errors
- Write effective sentences and paragraphs
- Use four simple steps to improve their editing
- Use five simple steps to improve their composition
- Write effective business letters and e-mail messages

Simple Concepts to Improve Your Writing Skills

- K.I.S.S (Keep It Short and Simple)
- Practise the 7Cs (Clarity, Completeness, Conciseness, Correctness, Concreteness, Consideration and Courtesy)
- Remember the ABCs (Accurate, Brief and Courteous)
- Adopt the 5Ws (Who? What? When? Where? Why?)
Properties Group Berhad (IOIPG) has just unveiled its first corporate video entitled *Building a Future of Possibilities*. This new corporate video reflects IOIPG’s continuous growth and visionary path in upholding its development portfolio. The five-minute corporate video, available in both English and Mandarin, showcases IOIPG as a progressive, integrated developer that is no longer just a housebuilder in Puchong but is in tune with the market’s living preference and lifestyle choices. It profiles IOIPG’s three core businesses (Property Development, Property Investment, Leisure and Hospitality); and highlights its brand value as a reputable regional developer of commercial hubs, shopping malls, urban townships and hotels across Malaysia, Singapore and China.

Properties Group Berhad (IOIPG) successfully tendered for a 6.2-acre leasehold land in Xiang An in Xiamen, the People’s Republic of China (PRC) on 26 August 2016 through its IOI (Xiamen) Properties Co Ltd which is an indirect 99.8%-owned subsidiary of IOIPG. The land was acquired through a competitive bidding for a tender sum of RMB2.324 billion equivalent to approximately RM1.4 billion.

This latest addition of land bank comes at an opportune time as IOIPG has been actively sourcing for new land banks in the PRC to replenish its existing land bank following the completion of its maiden property development, IOI Park Bay in Jimei and the successful launch of IOI Palm City. This newly acquired parcel of land is ideally in the Xiang An central business district with strategic connectivity to Xiang An undersea tunnel linking to the main island of Xiamen and other commercial hubs such as Wanda Mall and five-star Langham Palace hotel. It is also within 10 km from Xiamen central business district.

IOIPG Chief Operating Officer Mr Lee Yeow Seng said: “IOIPG is confident that this new acquisition of land will provide vast investment and development potential for the Group as development projects in Xiamen PRC, has thus far been progressing well and contributing positively to the Group’s financial earnings for the financial year ended 30 June 2016.”

This acquisition provides an increase to IOIPG’s current total of approximately 10,000 acres of land bank in both Malaysia and abroad. It is expected to contribute positively to IOIPG’s future earnings and earnings per share.

Properties Group Berhad’s (IOIPG) Skyz Residence was accorded the *Best Mid-Range Condo Development (Central Malaysia)* award at the coveted South East Asia Property Awards (Malaysia) 2016 at Intercontinental Hotel on 11 August 2016.

IOIPG Chief Operating Officer (Property Developer) Mr Teh Chin Guan said, “IOIPG is honoured to receive this highly acclaimed award for our project Skyz Residence. We believe that our sustainable design will create added value for our house buyers as we always deliver our brand promise of ‘Reliability, Quality, Lifestyle’ to ensure we exceed our buyers’ expectations.”

IOIPG Senior General Manager (Marketing & Business Development) Ms Lee Yoke Har, who was present to receive the award, said “Skyz Residence will not just be a stunning landmark amongst the Puchong starlight; its multitude of resort facilities and green features will set a new benchmark for sustainable living and positively influence the lifestyle of residents there.”

The South East Asia Property Awards, organised by PropertyGuru Group, is one of the most prestigious industry awards presented to honour the year’s best properties and investment industry players. The judging criteria are based on design, amenities, location, value for money, use of space, construction and materials, unique selling points, state of completion and sales success.
Properties Group Berhad (IOIPG) welcomed the opening of five-star hotel Le Méridien Putrajaya on 18 August 2016 at IOI Resort City in a ribbon-cutting ceremony officiated by IOI Group Executive Chairman Tan Sri Dato’ Lee Shin Cheng, Puan Sri Datin Hoong May Kuan, IOIPG Chief Executive Officer (CEO) Mr Lee Yeow Seng, Starwood Hotels & Resorts Worldwide President, Asia Pacific Mr Stephen Ho, Starwood Hotels & Resorts Worldwide Regional Vice President, Southeast Asia Mr Charlie Dang and Le Méridien Putrajaya General Manager Mr Kumar Renoo.

Mr Lee Yeow Seng said: “We are pleased to unveil the spectacular Le Méridien Putrajaya, a highly anticipated addition to our properties investment. With its culturally-refined design and atmosphere combined with stunning views of IOI Resort City, the hotel is sure to impress and attract travellers.” The opening marks the brand’s third property in Malaysia and is expected to further complement the award-winning IOI City Mall, hotels and golf club that are strategically located within IOI Resort City.

“Malaysia continues to be a bright spot for our growth and development. With the country’s growing influx of visitors, the opening of Le Méridien Putrajaya is set to be an inspired alternative to a traditional urban hotel stay in the Federal administrative Centre of Malaysia, for business and leisure travellers alike,” said Mr Charlie Dang.

Le Méridien Putrajaya features 353 contemporary guestrooms and suites, boasting expansive city or garden views. There are 15 versatile venues for business meetings, conferences and social gatherings and a grand ballroom comprising 2,500 sqm of contemporary function space, supported by a dedicated event planning team and advanced audio-visual equipment.

Recreational facilities include an inviting swimming pool and a special kids’ pool, providing a welcome respite from a day of business and ensuring a fun element to any family stay. As part of the Le Méridien Family programme, the hotel offers Le Méridien Family Kids Club facility that encourages children to learn and play through its cultural and educational activities. Two distinctive in-house eateries – Latest Recipe which serves à la carte and comprehensive buffet with interactive live-cooking stations and Le Mei which creates new interpretations of Chinese cuisine – are available.

Visit reservation.putrajaya@lemeridien.com or call +603 8689 6836 to check out Le Méridien Putrajaya’s range of services.
This year, five teams from IOI Properties Group Berhad and IOI Corporation Berhad took to the streets of Kuala Lumpur to run for a good cause at the Bursa Bull Charge 2016.

The annual capital market run came back on 8 September 2016 after a second successful run last year. Organised by Bursa Malaysia Berhad, the Bursa Bull Charge 2016 gathered 2,022 runners compared to 1,800 runners last year to raise funds in support of Bursa’s aim to foster a sustainable and inclusive marketplace. IOI contributed RM38,000 to the corporate social programme which raised a total of RM1.9 million that will be channelled to 10 beneficiaries and 28 philanthropies to help underprivileged children and women.

The runners comprising corporate individuals and young executives raced through the city centre from 2 to 6 pm. Also present were Bursa Malaysia Bhd Chief Executive Officer Datuk Seri Tajuddin Atan and Yang Berhormat Datuk Chua Tee Yong. Graduate Trainee Logamurthi a/l Raja Moorthi from Bandar Puchong Jaya Projects finished the race within 25 minutes and was ranked 84 out of the 467 male runners. Well done, Loga and all the participants!

On 25 August 2016, Tesco Stores (M) Sdn Bhd (Tesco) launched its 56th store in Bandar Puteri Bangi. The event was graced by Kajang Municipal Council President Mr Mohd Sayuthi Bakar, Tesco Malaysia Retail Director Mr Ian Kent, Tesco Store Director Mr Jayakumar Govindan, Tesco Bandar Puteri Bangi Store General Manager Mr Rosman Kamarulzaman and IOI Properties Group Berhad Chief Operating Officer (Property Development) Mr Teh Chin Guan.

The VIPs, guests and the community were entertained by a dance performance by students from SK Bangi Lama and a lion dance during the official opening.

Avista, IOI Properties Group Berhad’s newest residential development in Warisan Puteri @ Sepang, was successfully launched on 18 September 2016 with an impressive sales of more than 75%.

More than 300 guests turned up for the Avista launch of 182 freehold units of two-storey terrace houses with built-ups ranging from 2,277 sq ft (22’ x 75’). Priced from RM663,344, each unit comes with 4+1 bedrooms. Avista is currently at 75% of the construction stage and is expected to be completed by December this year.

Avista received positive reviews on its well-designed 3.35m-high ceiling in the living and dining rooms which provide ample natural lighting and promote ventilation as well as its towering 7.62m-high family hall.

Residents can enjoy peace-of-mind security as there is only one entry and exit point to their neighbourhood, and there is a guardhouse and perimeter fencing as well.

The 16.91-acre site is the second residential phase at the 200-acre Warisan Puteri township development which is strategically located next to the fast-growing Bandar Baru Salak Tinggi, the capital of Sepang district. It is well connected by major highways such as Maju Expressway and Putrajaya-Cyberjaya Expressway. An upcoming interchange at ELITE Highway will further enhance the connectivity.

Properties Group Berhad (IOIPG) sponsored a venue in Bandar Putera 2 Klang for a Majlis Rumah Terbuka Aidilfitri Dun Sri Muda on 23 July 2016. IOIPG Chief Operating Officer (Property Development) Mr Teh Chin Guan and Bandar Putera Klang General Manager Mr Albert Lee attended and graced the hari raya event.

The event, held to foster better relations among the residents in IOIPG’s Bandar Putera 2 Klang neighbourhood, had everyone enjoying a variety of local foods (such as kambing gurn panggang, nasi briyani baling, char kuey teow, laksa, satay and more) and fruits that were served. Dignitaries such as Yang Amat Berhormat Selangor Yang Berhormat Azmin Ali, Yang Dipertua of Majlis Perbandaran Klang Yang Berbahagia Dato Yazid and Klang Town Councilor Professor Robert Choo were also in attendance to enliven the festive mood.

IOI Properties Group Berhad (IOIPG) held a three-day IOI Properties Showcase from 23 to 25 September 2016 concurrently at IOI City Mall (ICM) in Putrajaya and IOI Mall Kulai in Johor.

IOIPG’s Buy Now, Pay Later promotion attracted an overwhelming response in both showcases. The promotion which runs from 8 September to 8 November 2016 grants an additional six months of defferent period to home buyers on top of the current deferment period which is up to 30 months in total. In addition, an additional 0.5% cash reward is given for introducers who introduce family members or friends to buy from IOIPG.

The showcase in ICM included five townships namely IOI Resort City, Bandar Puteri Puchong and Puchong Jaya, Bandar Puteri Bangi, Warisan Puteri, Sepang and 16 Sierra, Puchong South. Over in IOI Mall Kulai, the property showcase featured townships such as Bandar Putra Kulai, Kempas Utama, Taman Lagenda Putra, The Platino and Marina Cove.

The IOI Properties Showcase in IOI Mall Kulai was held in conjunction with the Mid-Autumn Festival celebration where a string of activities from face changing masks and Latin dance to magic show and do-it-yourself (DIY) mooncakes and lanterns attracted many to join in the fun. Thanks to the great response from the public, the IOI Properties Showcase in Johor will continue its run from 14 to 16 October 2016 at Sutera Mall, Johor Bahru.
More than 3,900 participants from all over Johor came as early as 6 am on 13 August 2016 in anticipation of the 12th Putra Charity Run 2016 which was held at IOI Mall Kulai.

The annual charity run, which was organised by IOI Properties Group Berhad, Johor Bahru (IOIPG JB) and IOI Mall Kulai, was flagged off at 7:15 am by Johor Athletic Association Vice President Tuan Haji Ismail bin Ahmad as IOIPG JB Senior General Manager Mr Simon Heng spurred on the runners. The participants were categorised into seven groups comprising four categories of Men Open, Men Veteran, Women Open and Male Students who ran the 10 km route while the remaining Women Veteran, Female Students and Family Category who all ran the 4.5 km route.

To encourage participation, a minimal entry fee of RM10 was charged for the Open and Veteran Categories (19 - 40 years old) while students were given a special discount of RM5 per person. The Family Category (two adults and two children aged 12 years and below) were given a special price too at RM20 per entry.

The run generated RM66,000 with the co-operation of participants and generous corporate partners. The total proceeds were channelled to two local charity organisations namely Kiwanis Down Syndrome (Kulai Centre) and Amitabha Centre Kulai which received RM33,000 each during a mock cheque presented by IOIPG JB Senior General Manager Mr Simon Heng. The ceremony was witnessed by Johor Athletic Association Vice President Tuan Haji Ismail bin Ahmad.

In addition to the medals for the winners, an array of lucky draw items which included televisions, handphones, multi cookers, ovens, watches, bicycles, vouchers, Tupperware products and more were available for the participants.
Pan-Century Oleochemicals Sdn Bhd has commissioned an Anaerobic Hybrid Reactor (AHR) at its wastewater treatment plant in September 2016 to reduce environmental damage and address energy security. The new system is capable of treating up to 2,000 kg of chemical oxygen demand a day and generating 500 nm³ biogas a day for the operation of biogas operated boilers. The treatment system, equipped with structural packing media with effluent recycling technology, has a higher treatment efficiency, lower carbon footprint and lower power requirement than conventional anaerobic reactors. The adoption of this green technology also supports carbon reduction by an equivalent of 150,000 kg carbon dioxide a year.

Pan-Century Oleochemicals Sdn Bhd (IOI Pan-Cen Oleo) is set to migrate from the current ISO 14001:2004 environmental management system (EMS) to a newly revised ISO 14001:2015, and aims to be IOI Group’s first subsidiary to be certified under the new ISO 14001:2015 EMS by end of 2016.

The new version, which is granted a three-year transition period to be certified from ISO 14001:2004, enables IOI Pan-Cen Oleo’s environmental management to be aligned with the organisation’s strategic direction while introducing an integrated approach with other management system standards and increasing the involvement of the leadership team while improving the environmental management performance under the world’s best known EMS standard.

An awareness training was organised on 14 July 2016 followed by a two-day training from 22 to 23 September 2016 to equip EMS committee members with the new requirements. A total of 25 employees were guided on the application of the new principles and equipped with skills to audit the organisation effectively.

Training to ensure a smooth transition to meet the new version of ISO's environmental management system standard.

Give Blood, Give Life

On 9 August 2016, 72 donors contributed to a good cause by donating blood in the blood donation drive organised by IOI Oleochemical Industries Berhad’s (IOI Oleo) Community Services Committee in collaboration with Hospital Seberang Jaya. The drive is part of IOI Oleo’s corporate social responsibility (CSR) initiatives in support of the community’s needs. Thousands of lives are saved every year from blood donation campaigns that bring together willing blood donors.
IOI Oleochemical Industries Berhad (IOI Oleo) organised its company dinner on 27 August 2016 at The Light Hotel in Seberang Jaya, Penang with nearly 600 employees dressed in bright and vibrant outfits according to the Nite of Colours theme.

The event began with an opening speech by IOI Oleo Executive Director Mr Tan Kean Hua followed by an array of entertaining and colourful performances. From the “IOI Superstar” talent competition and fiery performance by a fire-eater to the entertaining “Quick Costume Change” and “Best Dressed” and “We-fie” competitions, the night was full of enjoyment.

Two teams were recognised for their excellent performance towards continuous improvement during IOI Oleochemical Industries Berhad’s (IOI Oleo) company dinner on 27 August 2016. IOI Oleo Executive Director Mr Tan Kean Hua congratulated the IOI Derichem Quality Control Lab (under the leadership of functional leader Nor Ismadi Ismail) for winning first prize for nine consecutive times. Meanwhile, the second prize went to the logistics team (under team leader S Sharma) which had won first prize previously for four consecutive times.

A total of 37 teams participated in the Functional Leader Programme to monitor their performance via the Key Results Area and Key Performance Indicators (KRA and KPI). Every six months, each team would present their KRA and KPI results and other improvement areas or activities to the Quality Council members who were responsible in assessing them based on the criteria of Team Management, KRA and KPI Results, Improvement Activities Related to Daily Works, Effort of Presentation and Quality of Individual Functional Leader.

A total of 41 employees were recognised for their commitment and were presented with the “20 Years Service Award”. The award-giving presentation continued with awards for the Functional Leader Programme.

A second dinner session was also held on 2 September 2016 at the same venue for employees who were unable to attend the dinner due to their work shift.
Diabetes is an alarming health problem worldwide and according to the International Diabetes Federation, 415 million people (one in 11 adults) have diabetes and this is projected to increase to 642 million by 2040. In Malaysia, diabetes is a worrying situation that plagues the health of 3.5 million people. Even more worrying is the fact that many are unaware that they are diabetic.

With that in mind, IOI Oleochemical Industries Berhad (IOI Oleo) organised a health talk on Managing Diabetes and invited Dr Christopher Lee, a consultant physician and nephrologist from Adventist Hospital on 15 August 2016 to create awareness on the causes and how to manage diabetes through lifestyle changes and medication.

On 15 July 2016, the 30 team members of IOI Oleo GmbH moved into their new office at Herrengraben 31 which lies in the vibrant heart of Hamburg (also called “gateway to the world”) in Germany. The task of locating a good address was challenging however the untiring efforts of the team enabled the identification of a property that is suitable, perfect and centrally located which meets IOI Oleo GmbH’s working needs and offers quick connections to the main railway station as well as the airport.

The building with its traditional external architecture, built in 1993, consists of a higher eight-storey front building and a long five-storey adjoining building section. Through an extensive refurbishment of the façade and an entire new interior fit-out, the fully detached building has been transformed to a 620 m² innovative office building on the second floor with a consistent overall design offering individual office landscapes.

With a committed and capable team of employees that get on well in motivating surroundings, IOI Oleo GmbH has everything it needs to produce outstanding results.
Filled wafers are an all-time favourite snack and IOI Loders Croklaan (IOILC) is the expert in making the tastiest wafer fillings.

To inspire customers and to jointly work on the best possible wafer fillings, IOILC is offering a new and exciting workshop in its Creative Studio Europe. Named Crisp Creamy Creations, this two-day workshop provides a hands-on experience in working with the specialty filling fats from the Wormerveer factory.

During the first two sessions, almost 20 customers visited the workshop and worked enthusiastically with the IOILC experts. The workshop was a success as the participants learnt about the latest trends in the market and which fats can best be used to translate into successful products.

More sessions are being scheduled based on positive customer response that indicated IOILC is addressing a relevant topic.

New Gangway for Ocean Tankers in Rotterdam

IOI Loders Croklaan Europe’s Rotterdam refinery has recently been expanded with a new gangway (raised platform that provides a passage to connect the wharf to the ship) for ocean tankers. This new addition was done to have more flexibility in the size of ships that can unload palm oil at the Rotterdam facility.

The new gangway was constructed at an external location. It was transported over land and water to the Rotterdam facility. During installation, the factory was not able to receive oil for a few days. This required a lot of planning and a flawless installation process to avoid disruptions in production and delivery.

With the new gangway in place, Europe’s largest palm oil refinery is now fully ready to efficiently unload a wide array of ships, from small to massive.

Swimming in Challenging Canals for Charity

Since 2012, IOI Loders Croklaan Europe (IOILC Europe) employees have been participating in the Amsterdam City Swim which is the ultimate open water challenge through the canals of Amsterdam to raise funds for the foundation to fight the Amyotrophic Lateral Sclerosis (ALS) disease.

On 11 September 2016, four brave daredevils dived into the canals to swim its gruelling but iconic 2,000-metre course through the city centre. Cheered by a big crowd alongside the channels, all of them completed the distance of the Amsterdam City Swim 2016. In total they raised €2249 for the good cause. IOILC Europe looks forward to next year’s edition and hopes to raise the bar in both the number of participants and the amount of money raised.
Bulk truck shipments make up nearly 60% of all sales in North America, and IOI Loders Croklaan Americas’ (IOILC Americas) Channahon plant has kept these tankers successfully rolling for many years.

The plant experienced significant growth in bulk shipments since the Apex project doubled the size of the plant in 2012. As a result, more bulk truck loading capacity was needed to meet the increasing demand on the three loading bays. Under the leadership of IOILC Americas Director of Engineering Mr Karl Mueller, Project Manager Mr Kevin Quick and Operations Manager Mr Ray Smith, a new fourth loading bay has been designed and installed.

The new bay will allow for the simultaneous loading of four tank wagons which will enable the facility to ship 60 trucks per day (when fully staffed) compared to the previous capacity of 40 trucks per day. The increased demand amounts to almost three million pounds of sales per day. The new loading bay became operational during the second arm and gangway design for tank car access and 95% on-time delivery is targeted for customers.

After 11 months of construction, IOI Loders Croklaan Americas’ (IOILC Americas) new belt flaker is commissioned. The flake product demand which has been increasing in North America has led to an out of capacity last year in IOILC Americas. There has also been an increase in requests from customers looking for flakes in different sizes that the current equipment could not produce. The new belt flaker meets both of these needs.

One of the main benefits of this new flaking system is its ability to control the thickness of the flake. The new belt is expected to be able to produce flakes with a thickness of up to 1.8 mm (current flake thickness is 0.6 to 0.7 mm). The larger flakes are used by customers who produce pizza dough, croissants and other baked goods that require a thicker flake.
In 2014, IOI Loders Croklaan Canada (IOILC Canada), in consultation with GE Water, began a full system evaluation of the wastewater treatment plant. The objective was to improve treatment performance and reliability, while reducing overall operating costs. The effort that was undertaken in 2015 amounted to the completion of several projects:

1. DAF air booster pump repair
2. DAF air distribution panel upgrade
3. Plant influent wastewater pump repair and optimisation
4. Introduction of GE Water’s Klaraid CDP1339 coagulant

The collaboration between IOILC Canada and GE Water has resulted in a 15% reduction in treatment cost and an annual savings of $26,900. IOILC Canada’s hard work is a testament to its dedication to process optimisation and improvement of the wastewater treatment plant’s efficiency and reliability. The team was awarded the Proof not Promises (PNP) Award.

On 30 July 2016, IOI Loders Croklaan Americas hosted its Annual Summer Family Picnic at the Maple Pavilion in Channahon.

With great weather, good food and plenty of activities for all ages, a record number of attendees enjoyed a great time of fun with their co-workers and families at the annual tradition. There was a delicious menu of pulled pork, grilled chicken, hamburgers, hot dogs, bruschetta pasta salad, coleslaw, potato salad and ice cream. The kids and adults enjoyed magic tricks by a talented magician, as well as face painting, balloon making, a splash pad, and music provided by the deejay. There was also a bags tournament for the chance to win a cash prize. The employees also entered into a raffle for the chance to win various prizes in addition to receiving an IOI Loders Croklaan picnic bag/tote souvenir.

IOI Loders Croklaan Canada Awarded GE’s PNP Award

In 2014, IOI Loders Croklaan Canada (IOILC Canada), in consultation with GE Water, began a full system evaluation of the wastewater treatment plant. The objective was to improve treatment performance and reliability, while reducing overall operating costs. The effort that was undertaken in 2015 amounted to the completion of several projects:
Loders Croklaan (IOILC) has opened a new office in Manila, the Philippines. Located at Makati in the heart of Manila, it will provide local innovation and commercial support to customers. Over the past few years, IOILC has built a strong portfolio in the Philippines’ food manufacturing industry and has successfully delivered numerous projects.

IOI Loders Croklaan Asia (IOILC Asia) Chief Operating Officer Mr Michael van Sallandt said: “The decision to establish a presence in this region builds upon our strategic plans for continued growth and development across the Southeast Asia. The opening of our Philippines office allows IOI Loders Croklaan to provide exceptional local coverage and work more closely together with our customers. It will strengthen our current and future business opportunities across the capital. Our aim is to bring our knowledge, expertise, technology and resources to ensure that our customers, especially in the confectionery and bakery market, can benefit from our full potential of high quality and innovative products.”

In conjunction with the opening, a Confectionery and Bakery Industry Insights Seminar was held. A total of 14 key confectionery and bakery manufacturers from the Philippines attended the half-day educational event for professionals in the industry. Perspectives on the industry, key developments, trends, market data, price outlook of the palm and lauric oils market were discussed. Moreover, developments on specialty oils and fats for confectionery and bakery applications were a major topic of interest that was addressed. Expert speakers from Mintel Market Research, IOI Corporation Berhad and IOILC were present to shed light on the mentioned topics.

Today, an increasing number of consumers in Southeast Asia is aware of and looking for foods and ingredients that are free of trans fatty acids. As a reflection of the market’s increasing demand for lower trans fats levels, IOILC is bringing its partially hydrogenated oil-free ingredients and reformulation expertise to the food manufacturing industry in the Philippines, to help manufacturers who are seeking trans-free solutions for their applications.

“For decades, we have worked alongside our food processing partners to help them reap the benefits of trans-free reformulation while upholding the sensory experiences that their customers expect from their brands. We understand that reformulation is a significant undertaking and have taken proactive measures to make it an easier, faster process for our customers. By partnering with our clients, we are able to offer customers a range of non-hydrogenated options for creating healthy end products that have the ‘cleanest label’ possible,” said IOILC Asia Head of Innovation Mr Imro ’t Zand.

IOI Loders Croklaan Asia (IOILC Asia) has recently upgraded its Research and Development (R&D) Pilot Plant to support the development of new innovative products and further optimise the multiple production processes at the same time.

Several pilot plant facilities such as refining unit benchtop and others have been upgraded in line with the most recent technologies. The office, store room and locker have also been renovated. The new office can accommodate more people and the finishing touch creates a welcoming and comfortable work space.

“This investment will ensure we maintain our leading R&D position in the market and shows IOI Loders Croklaan’s continuing commitment to sustainable growth through innovation,” said Head of Innovation Mr Imro ’t Zand. With increasing consumer awareness on healthy food products,
Honorable Mention in AOCS

Once again, IOI Loders Croklaan Asia’s (IOILC Asia) Quality Control Laboratory (QC Lab) is awarded by American Oil Chemists Society (AOCS) with an Honorable Mention for Gas Chromatography in the AOCS Laboratory Proficiency Program (LPP) which is the world’s most extensive and respected collaborative proficiency testing programme for oils and fats related commodities and edible fats.

This recognition by the international professional organisation elevates the QC Lab to be on par with the most recognised and accredited laboratories globally, and will directly improve its reputation as well as customers’ satisfaction and confidence towards IOILC Asia.

With the current high technology facilities, expertise and knowledge, IOILC Asia’s QC Lab team is able to minimise errors and produce low standard deviation for reproducibility and reliability. This will also boost team confidence to strive for higher achievements. Besides the international professional organisation proficiency testing, the QC Lab team also organised and participated for ring tests among IOILC Asia’s laboratories to harmonise analytical skills.

The award is a great milestone due to the hard work of the entire team especially Head of Innovation Mr Imro ‘t Zand, Quality Control Manager Ms Putiha Adam and Head of Analytical Support and Development Mr Fairoz Aziz.

Congratulations to the QC Lab team which is determined to keep improving its analytical skills in terms of reproducibility and reliability.

New Drum Filling Station at IOILC Asia

As part of IOI Loders Croklaan Asia’s (IOILC Asia) facility expansion project, a new drum filling station was opened on 22 September 2016. The new drum filling station is designed with hygiene control and clean air filling room which fulfills stringent customer requirements of Clean Room ISO Class 7 standards. The facility is also equipped with improved sanitary grade stainless steel pipelines, conveyor and filling machine. Furthermore, it is equipped with nitrogen purging to empty drums and nitrogen diffusing into oil while filling. This will reduce oxidation to better preserve oil from oxidation.

Chief Operating Officer Mr Michael van Sallandt said: “We are committed to make sure all our products meet the highest standards for food safety and quality. Our team strives to continuously improve in material and operational flow. We ensure consistent safety and quality through strong governance and compliance to applicable regulations and standards that build up our customers’ competitive advantage.”

The drum filling station was commissioned by Mr Michael van Sallandt (middle), General Manager of Operations Mr Lee Bun Bia (left) and Assistant General Manager of Projects Mr Eng Aik Chew (right).
IOI City Mall (ICM) showcased patriotism and spread the multi colours of Malaysia with its very first Children Costume Contest on 27 August 2016. A total of 35 young participants aged four to twelve strutted on stage in their best creatively-done attires.

The contest was themed True Colours of Malaysia and their creative works were equally judged based on creativity, originality, craftsmanship, relevance to the theme and functionality.

"In the spirit of patriotism, many of our parenthood brands in the mall are anticipating this event and have given their support by generously contributing prizes and sponsored treats to our participants," said ICM Complex General Manager Mr Chris Chong.

The participants dressed in their unique costumes to visit several participating outlets for treats collection. This mini parade also reflected the diversity of parenthood brands available in the mall. A prize presentation was held right after the parade.

Shortly after the catwalk on stage, participants in their colourful costumes were thrilled to visit several participating outlets to collect treats.

Six-year-old Nur Kasseh Kishreena binti Mohd Taufiq who made an impressive entrance by emerging from a blooming flower was crowned the first prize winner. Her ten-year-old brother, Muhammad Zackrees Akasyah, also vowed the judges with a “transformative” gear and transformed himself into an army tank that bagged him the second prize. In third prize was Ainin Batrisya binti Iskandar Zulkamaine who stood out in her adorable glowing LED dress.

Prizes for the winners included shopping vouchers sponsored by Zoomov and Poney, as well as complimentary tickets by District21 and Icescape Ice Rink. The top three looks went home with prizes worth RM615, RM415 and RM310. Five children also received consolation prizes worth RM130 each.

The mall was decorated with Malaysian flags throughout the patriotic months for the National Day and Malaysia Day celebrations.
The Joyous Drive Contest held at IOI City Mall (ICM) from 10 June to 10 July 2016 in celebration of the Ramadan celebration themed A Mystical Ramadan received an overwhelming response with close to 3,200 submitted entries. Shoppers who spent a minimum of RM350 in a single receipt at participating outlets stood a chance to win a brand new Citroen C4 Picasso worth RM148,888.

ICM Complex General Manager Mr Chris Chong said: “We are overwhelmed with the positive response and it is indeed our pleasure to partner with Citroen once again to deliver a rewarding shopping experience amongst our shoppers.” More than 800 shoppers attended the live grand prize draw and winner announcement. In attendance were Naza Euro Motors Head of Sales Mr Michael Ravunni, Mr Chris Chong and ICM Centre Operation Manager Mr Leong Chik Hou.

Civil contractor Encik Mohamad Razali bin Nasir @ Nasri emerged as the grand winner. He said: “It is hard to believe that my impromptu participating decision had turned out to be the luckiest decision that I had made. Coincidentally, it was also my first visit to the mall and I’m glad to know that my inaugural visit had rewarded me with a brand new drive.”

Thirty students from Icescape Ice Rink, IOI City Mall proudly showcased their skilful movements on ice and won a total of 17 Gold, 29 Silver and 12 Bronze medals at the Skate Asia 2016. Icescape, the first and only Olympic-sized ice skating rink in Malaysia, has participated for the fifth time in the Skate Asia competition which is an international figure skating event sanctioned by the Ice Skating Institute of Asia to develop winter sports within South East Asia region, China, United Arab Emirates (UAE) and its area of coverage. This year, Skate Asia 2016 attracted 725 skaters from 13 different countries including Malaysia, Indonesia, Singapore, Macau, the United States of America, UAE and more during the week-long competition held from 7 to 14 August 2016 at Sunway Pyramid Ice.

Icescape was ranked 12th in Skate Asia 2016. The 30 dedicated students are trained at Icescape’s Skating Academy by one of Icescape’s coaches, Ms Tan Bee Leng, who has a 10-year coaching experience and is renowned as a coach of several national championships.
Eco-Friendly Lantern Making at IOI Mall Puchong

Merdeka Countdown!

In the patriotic months of National Day and Malaysia Day, IOI Mall Kulai organised Ambang Merdeka Countdown 2016, a national day celebration that started from 8 pm to 12 midnight at the mall’s outdoor carpark on 30 August 2016.

The event was co-organised by IOI Properties Group Berhad, JB, Pejabat Daerah and Majlis Perbandaran Kulai with the theme of Sehati, Sejiwa (One heart, One soul) to enhance the people’s spirit of patriotism and their love for the country’s 59 years of independency.

Johor Health and Environment Committee Chairman Yang Berhormat Datuk Haji Ayub bin Rahmat was invited to flag off the event followed by performances by local artistes Rahmat Mega, Haqiem and Siti Nordiana.

The crowd also witnessed a line-up of cultural entertainment of live band and traditional Malay, Chinese and Indian dance. The event continued with Merdeka-inspired declamations and climaxed at the crowd’s chanting of “merdeka” seven times at the stroke of 12 midnight! It ended with 5,000 Malaysians singing the national anthem Negaraku under a sky of beautiful fireworks.

Thursday Surprise!

Shoppers at IOI Mall Kulai were greeted with a delightful Thursday Surprise! which unlocked the door to a range of rewarding gifts such as hampers, electrical products, cash vouchers, theme park tickets and more when they spend a minimum of only RM10 at any retailer every Thursday.

IOI Mall Kulai Celebrates & Rewards Shoppers

IOI Mall Puchong collaborated with AEON and Wiseget Promotions & Exhibitions Sdn Bhd to hold a colourful eco-friendly lantern making competition during the Mid-Autumn Festival also known as the lantern festival and is celebrated on the 15th day of the eighth month of the Chinese calendar. A colourful array of lanterns made a stunning décor at the mall’s centre court.

Held at AEON Bandar Puchong’s Eco Lantern Parade, the lantern competition required participants to construct lanterns using at least 70% of recycled materials. It was also part of IOI Mall Puchong and AEON’s corporate social responsibility (CSR) in promoting “Go Green” and local community engagement activities.

Guest of Honour Yang Berhormat (YB) Elizabeth Wong, officiated the event and also applauded the effort in encouraging a green community. The family-friendly event received an enthusiastic response from the public. The participants used a variety of unusual materials and textures that created excellent forms of lanterns and the judges had a hard time picking the winner!
Putrajaya Marriott Hotel and Palm Garden Hotel teamed up with Kumpulan Media Karangkraf and Gana Creations to celebrate hari raya with three charitable organisations.

A total of 40 children from Keluarga Besar Norlina Alawi Berhad in Cheras, 54 mothers and their children from Pertubuhan Ibu Tunggal Kebangsaan, and 29 children from Rumah Keluarga Kami in Kajang were all in for a festive treat. They were treated to a buffet luncheon at the Putrajaya Marriott Hotel ballroom where a 1960s nostalgic theme was used as the backdrop.

The event started off with a special speech by Putrajaya Marriott Hotel and Palm Garden Hotel Senior General Manager Mr Simon Yong followed by Kumpulan Media Karangkraf Mr Hashim Anang thanking the guests and business partners for their attendance. Everyone enjoyed the gastronomic buffet with raya specials such as ketupat, lemang, rendang, satay and other delicious dishes. A line up of entertainment was prepared by the generous team from Noraniza Idris Production Ventures Sdn Bhd that kept everyone entertained.

The mothers and their children also received goodie bags and duit raya handed out by Mr Simon Yong and guests. Additionally, each organisation received a donation of RM1,500 which was a joint effort by the hotels in collecting donations from guests during the Ramadan month. Hotel guests who dined at the Ramadan buffet had the opportunity to donate at least RM5 and received a printed photograph taken at the full-sized rumah kampung built at the Putrajaya Marriott Hotel lobby.

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In conjunction with Malaysia’s National Day and Malaysia Day, Putrajaya Marriott Hotel set up a walk to memory lane showcasing Malaysia’s independency named Merdeka Gallery. The hotel invited six schools from Putrajaya to visit and dine at the popular Malaysian Hawker Village. A total of 200 students and teachers participated in the educational excursion.

The Merdeka Gallery featured visuals, articles and videos from the historical day when Malaysia declared its independence day on 31 August 1957. The schools also had the opportunity to taste plenty of mouth-watering Malaysia food such as assam laksa, curry laksa, chicken rice, duck rice, rojak, popiah, Penang kuey leow, chee cheong fun and many more, making this a complete educational journey of good food and history.

Headmasters from the six schools admiring one of the articles at the gallery.
Aroi Dee
Moves to 8th Floor

Aroi Dee Thai Restaurant is now located on the eighth floor of Palm Garden Hotel which has been converted beautifully into an elegant and cosy restaurant from its former venue of hotel spa.

Along with the new location, the restaurant also sports a new selection of single dishes on top of the existing à la carte menu. New selections of bistro style dishes such as *kuey teow pad ki mau tale* (spicy stir fried *kuey teow* with hot basil leaves and seafood), *spaghetti pad kleng keng kew* (stir fried spaghetti with green curry paste), *kanum chin geng keaw wan kai* (green curry chicken noodles) and *kao pad sapparod* (pineapple fried rice with seafood and chicken floss) are on the menu under the culinary talents of Chef Seeri a/l Din Ren and Chef Randy a/l Aiguan. In total, there are four types of appetizers, eight snack selections, 18 single dishes (rice or noodles) and four selections of desserts.

The newly-revamped restaurant has two private rooms seating ten and six persons each and the total capacity of the restaurant is 80 persons inclusive of the main hall, balcony and two private rooms.

Aroi Dee Thai Restaurant now offers delicious food and fantastic views for a great dining experience during lunch (from 12 noon to 2:30 pm) and dinner (6:30 to 10 pm) daily.

*Call 603-8943 2233 to make your reservations now.*

Chef Turns Judge in Cookout

On 24 September 2016, Palm Garden Hotel participated in Taman Warisan’s cooking competition by selecting one of their new chefs as a panel judge. Malay Sous Chef Endarawan, 38, who has over 16 years of experience under his belt, teamed up with two judges from Taman Warisan and a representative from product sponsor *Adabi* to spice up the competition.

Held during the monthly Bazaar Taman Warisan, the cooking competition saw ten eager contestants comprising experienced housewives and husband-and-wife teams pitting their cooking skills to whip up a traditional Malay dish and dessert based on the king of fruits - *durian*, within an hour.

Old time favourites such as *ikan patin masak tempoyak* were the majority choice but the top cooks who chose to prepare variations of *udang tempoyak*, durian cheese tarts and *badak berendam* durian as desserts walked away as the top three winners.

*Call 603-8943 2233 to make your reservations now.*
On 8 September 2016, the sixth Audi quattro Cup Malaysia Final 2016 tournament was held at Palm Garden Golf Club (PGGC) where golfers competed for a spot to represent Malaysia and tee off in the World Final in Spain. A brand new Audi A3 1.8 TFSI quattro worth RM239,900 was awarded to Mr S.P Maniam who scored a hole-in-one.

Prime Minister Datuk Seri Najib Tun Razak officiated the launch of Begin Your Day with Honey campaign at PGGC on 18 September 2016 to encourage the consumption of local honey and its benefits for health, fitness and beauty. Kelulut honey comes from stingless bees, which is considered a super food as it contains nearly 10 times the amount of antioxidant than regular honey. The launch also saw the Prime Minister inviting IOI Group Executive Chairman Tan Sri Dato’ Lee Shin Cheng for a bonding session over breakfast. Thereafter, the Malaysia Agriculture, Horticulture and Agrotourism (MAHA) Charity Golf Tournament was kicked off.

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Four Points by Sheraton Puchong marked two special occasions on 5 August 2016: International Beer Day and the start of the Rio Olympics 2016. The hotel joined over 40 other Four Points hotels across Asia Pacific to celebrate International Beer Day which was initiated in 2007 with the purpose of gathering friends and families to enjoy a fresh brew and uniting the world under the banner of beer by celebrating beers of all nations together on one day. The yearly event, which occurs on the first Friday of every August, continues for the entire month of August.

A special media event, which was held a day earlier, started off with a beer making demonstration with the hotel’s fellow ‘beeristas’ (beer experts), followed by a craft beer tasting and food pairing session. The media had the opportunity to taste the thirst quenching drinks.

The event ended with an introduction of “Best Brews” which has become a signature event for Four Points by Sheraton worldwide. Besides sharing the passion for beer, the hotel also prepared a barbeque buffet dinner where the guests enjoyed freshly grilled meat that paired well with the freshly brewed beer.

Four Points by Sheraton General Manager Mr Kamar Renoo giving a warm welcome speech to the guests that included over 20 members of the media and bloggers.

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KKIOI Treats & Activities

Kelab Keluarga IOI (KKIOI) organised a range of ongoing activities from July to September 2016 to facilitate bonding among the members as well as encourage employees to enhance their sense of fun and well-being. All the events ended on a high note with the members anticipating more excitement to roll out.

Donation to Charitable Association

On 30 July 2016, KKIOI extended a helping hand to Pertubuhan Kebajikan Cahaya Permata Hati in Bandar Rinching, Semenyih, a newly formed home currently housing 20 children ranging from three to 12 years old who had to move out from their previous home due to insufficient space. On behalf of KKIOI, Chairman Mr Tan Sang Jui donated essential items from home and kitchen electrical appliances to food stuff thanks to the generosity of its members. A scrumptious lunch was also provided to the children courtesy of one of our generous KKIOI volunteers.

A Date with the King of Fruits

More than 300 delighted fans came to indulge in a thorny feast on their favourite king of fruits at Tower 2, PFCC on 12 August 2016. Approximately 800 kg of durians that included the heavenly Musang King were provided alongside local fruits such as coconuts, mangosteens and rambutans. Everyone departed with a memorable smell and taste for more durian cravings.

3D/2N Weekend Getaway to Singapore

Based on the overwhelming response of members to KKIOI’s trips to the Lion City in the past, KKIOI decided to organise a 3D/2N trip to Singapore from 26 to 28 August 2016. About 130 KKIOI members and their families boarded three buses to head down to either Universal Studios or Adventure Cove Waterpark. The getaway saw many new faces that had not joined KKIOI’s previous Singapore trips as well as familiar faces that could not resist a fun-filled time.

Splashing Fun at Sunway Lagoon

A one-day fun under the sun was organised at Sunway Lagoon where more than 300 members and their family members gathered for a sunny day of splashing fun on 24 July 2016.
Happy Holidays will be here again soon, with fun in the great outdoors (and indoors) at Palm Garden Hotel’s ADVENTURE - Fun & Learning Camp

Only RM 140.00 nett per child, includes:

- One night stay in an outdoor camp site
- One set breakfast, lunch and dinner each
- 1 hour opening session at Launchpad (located at District 21, IOI City Mall)
- Teambuilding fun and other activities
- Basic camping training
- Gift for each child
- A coach guides and accompanies the children

Available dates:
26 & 27 November, 3 & 4, 10 & 11, 17 & 18, 24 & 25 December 2016

Please call the Sales and Marketing Department for bookings and more information.

603 8943 2233

For children ages 7 - 15 years
Minimum 10 persons required for camp to proceed.
Available for private group bookings as well.
Other terms and conditions may apply.
Prices are nett inclusive of 10% Service Charge and 6% GST
The enchanting Dumalis 2 superlink. Where you can embark on a musical journey at the Chimes Garden every day.

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• Built-up from 2,942 sq. ft.
• 4 bedrooms + 1 utility
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